

What is the Community Toilet Scheme?

The Community Toilet Scheme (CTS) allows the council to work with local businesses to improve the provision of toilet facilities for the public. It provides cleaner, safer and more accessible toilets in the town centres of East Herts.

How the scheme works:

The council and selected local businesses sign an agreement to allow the public to use their toilets during normal opening hours and without the need to make a purchase.

The council will endeavour to find businesses that are DDA compliant to increase provision for everyone.

Street signs: These signs display the name of the CTS member and the facilities available.



Window signs: Participating CTS members display one of these in their windows to identify the type of facilities available.



Expected Standards and Inspection:

As part of the Community Toilet Scheme agreement, the business agrees to maintain the toilets in a clean and hygienic condition, with adequate toilet rolls, soap and hand dryer / hand towels.

The council will undertake regular inspections of all toilets in the scheme. In addition, there may be random "spot checks" at the council's discretion.

Disclaimer:

East Herts Council encourages all local businesses to comply with the Disability Discrimination Act (1995).

The information in this leaflet and membership of the Community Toilet Scheme is subject to change. It is correct at time of print in September 2013.

CTS opening hours information:

All businesses signing up to the Community Toilet Scheme are open during business hours only.

To find out more:

Phone: 01279 655261
 Opening Times: 9am-5pm Monday to Friday
 Email: operations.admin@eastherts.gov.uk
 Fax: 01992 531438
 Visit: www.eastherts.gov.uk/communitytoilets
 Write to: East Herts Council,
 Wallfields, Pegs Lane,
 Hertford,
 Herts,
 SG13 8EQ.

Community toilet scheme member details are regularly updated on the council's website

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East Herts Community Toilet Scheme in Bishop's Stortford



Map of Community Toilet Scheme



Public Toilets are available at:

- 1 Jackson Square Shopping Centre,
Riverside, Bishop's Stortford CM23 3XH
01279 652435

Members of the East Herts Community Toilet Scheme:

- 2 Costa Coffee
31 Potter Street
Bishop's Stortford CM23 3UH
01279 465943



- 3 South Street Pantry
70 South Street
Bishop's Stortford CM23 3AZ
01279 659510



Toilets are also available to visitors at the Council Offices at Charringtons House:

- 4 East Herts Council Offices
Charringtons House
The Causeway
Bishop's Stortford CM23 2ER
01279 655261

