

Property

Address **Paradise Wildlife Park, White Stubbs Lane, Bayford, Hertfordshire, EN10 7QA**
 Telephone **01992 470490** Fax
 Area

Worksheet

Source
 Name
 Address **Paradise Wildlife Park, White Stubbs Lane, Bayford, Hertfordshire, EN10 7QA**
 Home Tel Work Tel Mobile
 Fax **01992 440525** Email
 Department **EH - Environmental Health** Date **03/06/2014** Time **11:25**
 Application **LN - Licensing** Method **A - Application**
 Task Group **LPR - Premises** Recd By
 Task **L05 - Zoo** Source Type

Details **Details found on WK/201400692**

Message

Officer		Target	Actual
Time Taken 0	First Response		
Next Task	Completed		21/01/2015
Due	Allocated 26/08/2014	Outcome	L002 - Licence Reissued

References

No references set up.

Licensing

Transaction	2 - Renewal		
Reg. Name	Parkside Leisure Limited		
Application	26/04/2014	Targets	New period
Application Complete	26/08/2014		Start 01/09/2014
Representations By		Period 72 Months	Fee Information
Issue	26/08/2014	Expiry 31/08/2020	Standard 1,513.00
			Other 3,592.15
		Existing Licence if present	Total £5,105.15
		Start 01/09/2008	Receipt DILI0008475
		Expiry 31/08/2014	Date Paid 09/01/2015
Licence closed and not issued		Status	Renewal Issued
Date			
Reason			

Premises

No Premises data found.

Pre-Requisites

Pre-Requisite	VET1 - Recoverable Vet Fee 1		
Valid / Check Date	26/08/2014	Expiry Date	
Notes			£946.96 + £190 VAT
Officer			

Value	£ 1,136.96	Time
Pre-Requisite	VET2 - Recoverable Vet Fee 2	
Valid / Check Date	26/08/2014	Expiry Date
Notes		
Officer		
Value	£ 1,266.79	Time
Pre-Requisite	VET3 - Recoverable Vet Fee 3	
Valid / Check Date	26/08/2014	Expiry Date
Notes		
Officer		
Value	£ 1,188.40	Time

Operating Schedule

No Operating Schedule found.

Representations

No Representation data found.

General Notes

Hearing (Committee)

Latest Hearing	Hearing	
Latest Notice	Notice Served	Attendance Confirmed
Decision		
Notes		

Hearing (Appeal)

Appeal Date	Court/Committee
Decision	
Notes	

Further Data - Codes

No further data codes found.

Actions

Action	Officer	Actual	Target	Time	Value	Number
0000 - Procedure Started		03/06/2014				
L01 - Licence Application Recd		26/04/2014				
L12 - Licence Renewal Sent		03/06/2014 11:25				
L11 - Licence App Complete		26/08/2014				
L02 - Licence Issued		26/08/2014				

User Defined Codes

No user defined codes setup.

Remarks

No remarks found.

Related Addresses

No related addresses found.

User Defined Addresses

No User Defined Addresses found.

User Defined Text

No user defined text found

Property

Address **Paradise Wildlife Park, White Stubbs Lane, Bayford, Hertfordshire, EN10 7QA**

Telephone **01992 470490**

Fax

Area

Worksheet

Source

Name

Address

Home Tel

Work Tel

Mobile

Fax

Email

Department **EH - Environmental Health** Insp Date **03/06/2014** Time **16:27**

Application **VSLN - Inspection - Licensing** Method

Task Group **VSEL - Inspection - Licensing** Recd By

Task **VL02 - Licence Renewal Visit** Source Type

Details

Message

Officer Target Actual

Time Taken **1885** First Response **10/06/2014** **03/06/2014**

Next Task Completed **15/07/2014** **26/08/2014**

Due Allocated **05/02/2014** Outcome **V001 - Completed**

References

No References set up.

Hazard Ratings

Date Rated **03/06/2014** Officer
Score **0** Category **12**
Next Due **03/06/2015** Frequency **12**

Revisit Details

Date Officer

Category
Worksheet

Area
Previous **20/10/2011** Category **12**

Risk Ratings

Type of Licence/Consent **0 DUE IN 12 MONTHS**

FHRS

Licence Details

Reference	Type	Start Date	End Date	Closed Date	Closed Reason
LN/000000037	L05 - Zoo	01/09/2014	31/08/2020		

Inspection Activities
No Inspection Activities found.

Actions

Action	Officer	Actual	Target	Time	Value	Number
0000 - Procedure Started		04/02/2014				
9006 - E-Mail		04/02/2014 11:13		5		
Comment	Email from PWP ask	out the renewal of their zoo licence.				
9006 - E-Mail		05/02/2014 16:26		10		
Comment	Email to PWP with details of pre-inspection audit and requesting latest stock list and insurance certificate.					
9004 - Attachment		06/02/2014 17:43		5		
Comment	Email from PWP with details of preferred date, stock list and insurance.					
9003 - WP Document		03/03/2014 12:30		10		
Comment	Letter to DEFRA requesting nomination of DEFRA inspectors.					
EAL - Adv/Enq Letter Sent		03/03/2014 12:45		0		
Comment	Signed DEFRA letter.					
9006 - E-Mail		24/03/2014 15:10		5		
Comment	Email from DEFRA appointing					
9006 - E-Mail		25/03/2014 11:00		5		
Comment	Email asking DEFRA to provide contact details.					
9006 - E-Mail		28/03/2014 17:00		5		
Comment	Email from PWP ask	r confirmation of inspection.				
9006 - E-Mail		31/03/2014 14:30		5		
Comment	Email to PWP updating them with inspectors names, and confirming I am waiting for contact details from DEFRA before I can confirm the inspection.					
9006 - E-Mail		31/03/2014 14:35		5		
Comment	Acknowledgement email from PWP.					
9006 - E-Mail		16/04/2014 15:40		10		
Comment	Email with contact details of Vets received from DEFRA after chasing.					
9006 - E-Mail		25/04/2014 10:42		10		
Comment	Email to DEFRA inspector	to confirm availability.				
9006 - E-Mail		25/04/2014 10:43		5		
Comment	Email to DEFRA inspector	to confirm availability.				
9006 - E-Mail		25/04/2014 11:08		10		
Comment	Letter to asking	to be out LA Vet.				
9006 - E-Mail		25/04/2014 12:55		5		
Comment	Email from DEFRA inspector	confirming availability for the inspection.				
9006 - E-Mail		25/04/2014 16:06		5		
Comment	Email from confirming	is happy to be the LA Vet.				
9006 - E-Mail		26/04/2014 15:20		5		
Comment	Email from PWP requesting confirmation of inspection and whether they should invite their vet.					
9006 - E-Mail		26/04/2014 19:45		5		
Comment	Email from DEFRA inspector	confirming availability for the inspection.				
9003 - WP Document		29/04/2014 16:10		60		
Comment	Information and appointment letter to DEFRA Inspector					
9003 - WP Document		29/04/2014 16:10		60		
Comment	Information and appointment letter to DEFRA Inspector					
9006 - E-Mail		29/04/2014 16:10		10		
Comment	Information and appointment letter to LA Vet					
9004 - Attachment		29/04/2014 16:15		10		
Comment	Unredacted information sent to DEFRA Inspectors.					
EAL - Adv/Enq Letter Sent		29/04/2014 16:30		5		
Comment	Scanned information and appointment letter to DEFRA Inspector					
EAL - Adv/Enq Letter Sent		29/04/2014 16:30		5		
Comment	Scanned information and appointment letter to DEFRA Inspector					
EAL - Adv/Enq Letter Sent		29/04/2014 16:30		5		
Comment	Scanned information and appointment letter to DEFRA Inspector					
9006 - E-Mail		29/04/2014 16:45		5		
Comment	Email to PWP confirming inspection date and recommending their Vet is available to chat to the inspectors.					
EAL - Adv/Enq Letter Sent		06/05/2014 09:00		60		
Comment	Folders wrapped and posted recorded delivery.					

ESV - Site Visit	03/06/2014	05/03/2014	660
Comment 09:00-hrs to 20:00-hrs (door to door).			
ESV - Site Visit	03/06/2014		660
9004 - Attachment	03/06/2014		0
Comment Inspection notes.			
9006 - E-Mail	07/06/2014		5
Comment Message from Paradise Wildlife Park.			
9006 - E-Mail	08/06/2014		5
Comment Draft report from DEFRA Inspector			
9006 - E-Mail	19/06/2014		5
Comment Revised report from DEFRA inspector			
9004 - Attachment	19/06/2014		60
Comment Final inspection report.			
9006 - E-Mail	24/06/2014		5
Comment Email to Parardise Wildlife Park acknowledging their email and informing them that the final draft of the report is now in.			
ERI - Research Information	03/07/2014 13:00		30
Comment Draft licence compiled.			
9006 - E-Mail	03/07/2014 13:25		10
Comment Inspector's report and recommended conditions sent to PWP for comment.			
9006 - E-Mail	09/07/2014 08:20		5
Comment Update from PWP.			
9006 - E-Mail	09/07/2014 08:20		5
Comment Holding email from PWP.			
9006 - E-Mail	31/07/2014 09:55		5
Comment Chasing email sent to PWP.			
9006 - E-Mail	11/08/2014 15:00		5
Comment Another chasing email sent to PWP.			
9006 - E-Mail	11/08/2014 15:01		5
Comment Response from PWP.			
9006 - E-Mail	16/08/2014 15:50		10
Comment Email response from PWP regarding the proposed licence conditions.			
9006 - E-Mail	21/08/2014 09:00		10
Comment Email to inspectors asking for their view on the response from PWP.			
9006 - E-Mail	21/08/2014 12:00		5
Comment Email from			
9006 - E-Mail	21/08/2014 12:05		5
Comment Message from			
9004 - Attachment	21/08/2014 12:40		5
Comment Email from			
9004 - Attachment	26/08/2014 10:30		30
Comment Amended Licence.			
9004 - Attachment	26/08/2014 11:00		15
Comment Covering letter			
9004 - Attachment	26/08/2014 12:00		5
Comment Scanned copy of covering letter			
9004 - Attachment	26/08/2014 12:05		5
Comment Scanned copy of signed licence			

User Defined Codes

Accompanying Officer

Remarks

Related Addresses		
Address	Telephone	Type

User Defined Addresses
No User Defined Addresses found.

User Defined Text
No User Defined Text found.

From:
Sent: 04 February 2014 11:13
To:
Subject: Zoo Inspection At Paradise Wildlife Park

Hi

I hope you are well and trust that you had a good Christmas.

Please could you let me know whether you have any dates available in June to come to Paradise for our Zoo License Inspection renewal?

Do you have anybody in mind who would be attending with you?

Also, are there any pre-inspection forms which we need to complete before the inspection?
If so, please could you forward those onto me.

I look forward to hearing from you.

With Kind Regards

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

T 01992 470490

Trustee of WHF

Trustee of FoPWP



Company Number: 01549051

From:
Sent: 05 February 2014 16:26
To:
Subject: RE: Zoo Inspection At Paradise Wildlife Park

Hi

I had a good Christmas thanks, though it seems ages away now. Did you and the family have a good one?

Most dates in June are ok for me at the moment, so shall I propose Tuesday, 3rd June to DEFRA; I think the rain is due to stop by then!

Before I contact DEFRA I will need the latest stock list. Would you be able to forward a copy to me? I also note I am due a copy of your public liability insurance as well.

With regards to forms, there is a pre-inspection audit for (<http://www.defra.gov.uk/ahvla-en/files/form-zoo1.pdf>) which should help speed up the inspection process.

I look forward to hearing from you.

Regards

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk

Sign up for East Herts Council's Environmental Health news alerts at Stay Connected

From:
Sent: 06 February 2014 17:43
To:
Cc:
Subject: Paradise Wildlife Park
Attachments: inventory summary 2013.xls; To Whom It Concern Letter.pdf

Hi

I hope you are well.

Thank you for your email.

Tuesday 3rd June is fine for the Zoo Inspection here at Paradise.
We will start doing the pre-audit ready.

Please see attached an inventory but please note, there is a slight problem with the ZIMS programme at the moment and we have a young male jaguar and two buzzards that came in recently but are not showing on this report.
Please also see attached our 2014 public and employers liability insurance.

, has requested if could be our BIAZA Inspection Officer again as comes from the same background as us, a family run wildlife park.
If you could please let us know who the DEFRA vet inspector will be?

We look forward to hearing from you.

With Kind Regards

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

T 01992 470490
F 01992 440525

Report Start Date
Jan 01, 2013

Summary Inventory Report For
Animalia / Animals

Report End Date
Aug 22, 2013

Report Type:

Physical

Taxonomic	Common Name	Beginning	Births	Acquisitions	Deaths	ons	Ending
<i>Brachypelma albopilosum</i>	Curlyhair tarantula	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Brachypelma smithi</i>	Red-kneed tarantula	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Chromatopelma cyaneopubescens</i>	Greenbottle blue tarantula	0.0.1	0.0.0	0.0.0	0.0.0	0.0.0	0.0.1
<i>Grammostola actaeon</i>	Brazilian redrumped tarantula	0.0.1	0.0.0	0.0.0	0.0.0	0.0.0	0.0.1
<i>Grammostola pulchripes</i>	Chaco golden knee tarantula	0.0.1	0.0.0	0.0.0	0.0.1	0.0.0	0.0.0
<i>Grammostola rosea</i>	Chilean rose tarantula	1.1.0	0.0.0	1.2.0	0.0.0	0.0.0	1.2.0
<i>Lasiodora parahybana</i>	Brazilian salmon tarantula	0.0.0	0.0.0	0.1.0	0.0.0	0.0.0	0.1.0
<i>Bufo marinus</i>	Giant marine toad	0.0.2	0.0.0	0.0.0	0.0.1	0.0.0	0.0.1
<i>Dendrobates leucomelas</i>	Yellow-banded poison dart frog	0.0.0	0.0.0	0.0.3	0.0.0	0.0.0	0.0.0
<i>Ceratophrys ornata</i>	Ornate horned frog	0.0.0	0.0.0	0.0.1	0.0.1	0.0.0	0.0.0
<i>Pyxicephalus adspersus</i>	African bullfrog	0.0.1	0.0.0	0.0.1	0.0.1	0.0.0	0.0.0
<i>Geoemyda spengleri</i>	Black-breasted leaf turtle	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Chelonoidis carbonaria</i>	Red-footed tortoise	2.3.0	0.0.0	0.0.0	0.1.0	0.0.0	3.1.0
<i>Geochelone elegans</i>	Star tortoise	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Geochelone sulcata</i>	African spurred tortoise	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Stigmochelys pardalis</i>	Leopard tortoise	1.3.0	0.0.0	0.0.0	1.0.0	0.0.0	0.3.0
<i>Testudo graeca</i>	Spur-thighed tortoise	3.1.0	0.0.0	0.0.0	1.0.0	0.0.0	2.1.0
<i>Testudo hermanni</i>	Hermann's tortoise	1.4.0	0.0.0	0.0.0	0.0.0	0.0.0	1.4.0
<i>Testudo horsfieldii</i>	Central Asian tortoise	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Pogona vitticeps</i>	Inland bearded dragon	1.3.0	0.0.0	0.1.4	1.0.0	0.0.0	0.4.4
<i>Chamaeleo calytratus</i>	Veiled chameleon	4.0.0	0.0.0	0.0.0	1.0.0	0.0.0	3.0.0
<i>Eublepharis macularius</i>	Leopard gecko	2.2.0	0.0.0	0.0.0	0.0.0	0.0.0	2.2.0
<i>Ptyodactylus hasselquistii</i>	Fan-footed gecko	0.0.3	0.0.0	0.0.0	0.0.1	0.0.0	0.0.2
<i>Rhacodactylus ciliatus</i>	Guichenot's giant gecko	1.1.0	0.0.0	0.0.0	1.1.0	0.0.0	0.0.0
<i>Tupinambis merianae</i>	Tegu lizard	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Podarcis sicula</i>	Italian wall lizard	0.1.0	0.0.0	0.0.0	0.1.0	0.0.0	0.0.0
<i>Tiliqua scincoides</i>	Blue-tongued skink	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Heloderma horridum</i>	Mexican beaded lizard	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Varanus exanthematicus</i>	Savanna monitor	2.0.0	0.0.0	0.0.0	0.0.1	0.0.0	1.0.0
<i>Boa constrictor</i>	Boa constrictor	1.0.0	0.0.0	0.0.0	0.0.0	1.0.0	0.0.0
<i>Epicrates subflavus</i>	Jamaican boa	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Eunectes murinus</i>	Green anaconda	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Sanzinia madagascariensis</i>	Madagascar tree boa	2.0.0	0.0.0	0.0.0	0.0.0	0.0.0	2.0.0
<i>Broghammerus reticulatus</i>	Reticulated python	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Python molurus</i>	Asian rock python	4.1.0	0.0.0	0.0.0	1.0.0	0.0.0	4.0.0
<i>Python regius</i>	Royal/ball python	1.2.2	0.0.0	0.0.0	0.0.0	0.0.0	1.2.2
<i>Elaphe guttata</i>	Cornsnake/red ratsnake	1.1.1	0.0.0	1.0.0	0.0.0	0.0.1	3.1.0
<i>Elaphe taeniura</i>	Taiwan beauty snake	0.0.1	0.0.0	0.0.0	0.0.0	0.0.0	0.0.1
<i>Lampropeltis triangulum</i>	Milksnake	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Leioheterodon madagascariensis</i>	Madagascar giant hognose snake	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Alligator sinensis</i>	Chinese alligator	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Dromaius novaehollandiae</i>	Emu	1.1.1	0.0.0	0.0.0	0.0.0	0.0.0	2.0.1

<i>Coturnix japonica</i> *	Japanese quail	0.0.3	0.0.0	0.0.0	0.1.0	0.0.0	0.2.0
<i>Lophophorus impejanus</i>	Himalayan impeyan pheasant	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Gallus gallus</i> *	Red junglefowl	0.0.14	0.0.0	0.0.0	0.0.2	0.0.0	0.0.12
<i>Lophura swinhoii</i>	Swinhoe's pheasant	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Phasianus colchicus</i>	Common ring-necked pheasant	1.1.0	0.0.0	0.0.0	0.0.0	1.1.0	0.0.0
<i>Chrysolophus pictus</i>	Golden pheasant	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Pavo cristatus</i>	Common peafowl	0.2.0	0.0.0	0.0.0	0.0.0	0.2.0	0.0.0
<i>Anas platyrhynchos</i>	Mallard	4.7.0	0.0.0	0.3.0	0.1.0	0.0.0	4.9.0
<i>Spheniscus demersus</i>	Jackass penguin	5.4.1	0.0.0	0.0.0	0.0.0	0.0.0	5.4.1
<i>Threskiornis aethiopicus</i>	Sacred ibis	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Falco tinnunculus</i>	Eurasian kestrel	1.0.0	0.0.0	0.0.0	1.0.0	0.0.0	0.0.0
<i>Parabuteo unicinctus</i>	Harris' hawk/bay-winged hawk	1.1.0	0.0.0	0.0.0	0.0.0	0.1.0	1.0.0
<i>Trichoglossus haematodus</i> *	Coconut lorikeet	11.2.9	0.0.0	0.0.17	3.0.3	0.0.0	19.4.0
<i>Lorius garrulus</i>	Chattering lory	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Alisterus scapularis</i>	Australian king parrot	2.2.1	0.0.0	0.0.0	0.0.1	1.1.0	1.1.0
<i>Agapornis nigrigenis</i> *	Black-cheeked lovebird	0.0.2	0.0.0	0.0.0	0.0.0	0.0.2	0.0.0
<i>Agapornis roseicollis</i> *	Peach-faced lovebird	1.0.3	0.0.0	0.0.4	0.0.0	0.0.0	1.0.7
<i>Psittacus erithacus</i>	Grey parrot	2.0.0	0.0.0	0.0.0	0.0.0	1.0.0	1.0.0
<i>Ara ararauna</i>	Blue-and-yellow macaw	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Ara chloroptera</i>	Green-winged macaw	1.1.0	0.0.0	0.0.0	0.0.0	0.1.0	1.0.0
<i>Aratinga jandaya</i>	Jandaya conure	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Aratinga solstitialis</i>	Sun conure	1.1.0	0.0.1	0.0.0	0.1.0	0.0.0	1.0.1
<i>Nandayus nenday</i>	Nanday conure	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Amazona aestiva</i>	Blue-fronted amazon	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Cacatua moluccensis</i>	Salmon-crested cockatoo	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Cacatua sanguinea</i>	Little corella	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Tyto alba</i>	Common barn owl	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Athene cunicularia</i>	Burrowing owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Athene noctua</i>	Little owl	2.1.0	0.0.0	0.0.0	0.0.0	0.0.0	2.1.0
<i>Bubo africanus</i>	Spotted eagle owl	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Bubo bengalensis</i>	Rock eagle owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Bubo bubo</i>	Eurasian eagle owl	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Bubo scandiacus</i>	Snowy owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Pulsatrix perspicillata</i>	Spectacled owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Strix aluco</i>	Tawny owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Strix nebulosa</i>	Great grey owl	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Anthracoceros malayanus</i>	Black hornbill	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Ramphastos sulfuratus</i>	Keel-billed toucan	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Corvus brachyrhynchos</i>	Common crow	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Petaurus breviceps</i> *	Sugar glider	2.1.10	0.0.0	0.0.0	0.0.3	0.0.1	2.7.0
<i>Macropus rufogriseus</i>	Red-necked wallaby	4.6.3	0.0.0	0.0.0	0.1.0	2.0.0	2.5.3
<i>Echinops telfairi</i>	Lesser Madagascar hedgehog tenrec	1.0.4	0.0.0	0.0.0	0.0.0	0.0.0	1.0.4
<i>Tolypeutes matacus</i>	Southern three-banded armadillo	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Choloepus didactylus</i>	Linne's two-toed sloth	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Eulemur macaco</i>	Black lemur	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Lemur catta</i>	Ring-tailed lemur	6.3.0	0.0.0	0.0.0	0.0.0	0.0.0	6.3.0
<i>Varecia rubra</i>	Red ruffed lemur	1.1.0	0.0.2	0.0.0	0.0.0	0.0.0	1.1.2

<i>Varecia variegata</i>	Black-and-white ruffed lemur	4.4.0	0.0.0	0.0.0	0.0.0	0.0.0	4.4.0
<i>Callithrix argentata</i>	Silvery marmoset	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Callithrix geoffroyi</i>	White-fronted marmoset	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Callithrix jacchus</i>	Common marmoset	2.0.0	0.0.0	0.0.0	0.0.0	0.0.0	2.0.0
<i>Callithrix argentata melanura</i>	Black-tailed marmoset	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Callithrix pygmaea</i>	Pygmy marmoset	1.1.0	0.0.1	0.0.0	0.0.0	0.0.0	1.1.1
<i>Leontopithecus chrysomelas</i>	Golden-headed lion tamarin	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Leontopithecus rosalia</i>	Golden lion tamarin	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Saguinus bicolor</i>	Pied tamarin	1.0.0	0.0.0	0.0.0	1.0.0	0.0.0	0.0.0
<i>Saguinus imperator</i>	Emperor tamarin	0.1.0	0.0.0	0.0.0	0.0.0	0.2.0	0.3.0
<i>Saguinus labiatus</i>	White-lipped tamarin	1.0.0	0.0.0	0.0.0	1.0.0	0.0.0	0.0.0
<i>Saguinus oedipus</i>	Cotton-top tamarin	1.1.0	0.0.1	0.0.0	0.0.0	0.0.0	1.1.1
<i>Saimiri sciureus</i>	Common squirrel monkey	4.0.0	0.0.0	0.0.0	0.0.0	0.0.0	4.0.0
<i>Hylobates lar</i>	Lar gibbon	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Nomascus leucogenys</i>	White-cheeked gibbon	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Tamias swinhoae</i> *	Swinhoe's striped squirrel	0.0.16	0.0.8	0.0.0	0.0.2	0.0.4	7.11.0
<i>Rattus norvegicus</i>	Norway rat	4.0.0	0.0.0	0.2.0	2.0.0	1.0.0	1.2.0
<i>Chinchilla chinchilla</i>	Short-tailed chinchilla	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Chinchilla lanigera</i>	Long-tailed chinchilla	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Dolichotis patagonum</i> *	Patagonian mara	1.1.3	0.0.0	0.0.0	0.0.0	0.0.0	1.1.3
<i>Octodon degus</i>	Degu	1.0.0	0.0.0	0.2.0	0.0.0	0.0.0	1.2.0
<i>Oryctolagus cuniculus</i>	European rabbit	6.5.0	0.0.0	0.0.0	1.0.0	0.0.0	5.5.0
<i>Atelerix albiventris</i>	Four-toed hedgehog	1.0.0	0.0.0	0.0.0	1.0.0	0.0.0	0.0.0
<i>Atelerix algirus</i>	North African hedgehog	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Rousettus aegyptiacus</i> *	Egyptian fruit bat	1.1.43	0.0.28	0.0.0	0.0.2	0.0.0	1.1.69
<i>Acinonyx jubatus</i>	Cheetah	3.0.0	0.0.0	0.0.0	0.0.0	0.0.0	3.0.0
<i>Leopardus pardalis</i>	Ocelot	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Panthera leo</i>	Lion	2.2.0	0.1.0	0.0.0	1.0.0	0.0.0	1.3.0
<i>Panthera pardus</i>	Leopard	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Panthera tigris</i>	Tiger	2.2.0	0.0.0	0.0.0	0.0.0	0.0.0	2.2.0
<i>Uncia uncia</i>	Snow leopard	0.1.0	0.0.0	1.0.0	0.0.0	0.0.0	1.1.0
<i>Suricata suricatta</i>	Slender-tailed meerkat	11.14.0	6.1.0	0.0.0	1.1.0	0.0.0	16.14.0
<i>Canis lupus</i>	Grey wolf	1.4.0	0.0.0	0.0.0	0.0.0	0.0.0	1.4.0
<i>Nyctereutes procyonoides</i>	Raccoon dog	2.0.0	0.0.0	0.0.0	0.0.0	0.0.0	2.0.0
<i>Vulpes corsac</i>	Corsac fox	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Vulpes vulpes</i>	Red fox	4.0.0	0.0.0	0.0.0	1.0.0	0.0.0	3.0.0
<i>Aonyx cinerea</i>	Oriental small-clawed otter	4.2.0	0.0.0	0.0.0	0.0.0	0.0.0	4.2.0
<i>Mustela putorius</i>	European polecat	3.3.0	0.0.0	0.0.0	0.0.0	0.0.0	3.3.0
<i>Mephitis mephitis</i>	Striped skunk	2.0.0	0.0.0	2.0.0	1.0.0	0.0.0	3.0.0
<i>Nasua nasua</i>	COATI	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Procyon lotor</i>	Raccoon	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Ailurus fulgens</i>	Red panda	1.2.0	0.0.2	0.0.0	0.1.0	0.0.0	1.3.0
<i>Equus burchellii</i>	Common zebra	2.1.0	0.0.0	0.0.0	0.0.0	0.0.0	2.1.0
<i>Equus caballus</i>	Horse	2.0.0	0.0.0	0.0.0	0.0.0	0.0.0	2.0.0
<i>Tapirus terrestris</i>	South American tapir	2.2.0	0.0.0	0.0.0	0.0.0	0.0.0	2.2.0
<i>Sus scrofa</i>	Wild boar	2.2.0	0.0.0	0.0.0	1.0.0	0.0.0	1.2.0
<i>Camelus bactrianus</i>	Bactrian camel	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Lama pacos</i>	Alpaca	5.1.0	0.0.0	0.0.0	0.0.0	0.0.0	5.1.0

<i>Rangifer tarandus</i>	Reindeer	3.4.0	1.0.0	0.0.0	0.2.0	0.0.0	4.2.0
<i>Axis porcinus</i>	Hog deer	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Cervus elaphus</i>	Red deer	0.4.0	0.0.0	0.0.0	0.0.0	0.0.0	0.4.0
<i>Capra hircus</i>	Goat	4.8.0	0.0.0	0.0.0	0.0.0	0.0.0	4.8.0
<i>Ovis aries</i>	Sheep/mouflon	2.4.0	1.1.0	0.0.0	0.0.0	0.0.0	3.5.0
TOTAL		197.180.12 6	8.3.41	4.11.30	20.6.16	4.4.2	185.184. 179

* = Group Inventory Counts Included In Row

** = Colony counts included in Row

Included Institutions

[BROXBURN] Paradise Wildlife Park

+



East Herts Council
Wallfields, Pegs Lane
Hertford, Herts
SG13 8EQ
Tel: 01279 655261

The Global Wildlife Division
DEFRA Zone 1/16
Temple Quay House
2 The Square
Temple Quay
Bristol
BS1 6EB

Your Reference :
Our Reference : LN 00000037

Please ask for :
Extension : 1491
Fax : 01992 531433
Date : 03 / 03 / 2014

Dear Sir/Madam,

ZOO LICENSING ACT 1981 – PERIODICAL INSPECTION
RE: PARADISE WILDLIFE PARK, WHITE STUBBS LANE, BROXBOURNE, HERTS

The above mentioned zoo is now due for its periodical inspection; I am therefore writing to request that you nominate the appropriate inspectors for the licence inspection from the Secretary of State's list.

I have been contacted by [redacted] from Paradise Wildlife Park, who has requested [redacted] be included on the inspection team as he has a similar background to him. While I support their request to help ensure consistency, I have explained to [redacted] that the appointment of inspectors is at your discretion.

I am hoping to arrange the inspection for either the 3rd June, however I understand any dates proposed must be arranged directly with the inspectors.

I am proposing to contact [redacted] to act on behalf of East Herts Council as our veterinary advisor.

Thank you for your help in this matter, I look forward to hearing from you.

Yours faithfully [redacted]

Environmental Health Service
Email: [redacted]@eastherts.gov.uk

Enc: Latest stock list

Report Start Date
Jan 01, 2013

Summary Inventory Report For
Animalia / Animals
Physical

Report End Date
Aug 22, 2013

Report Type:

Taxonomic	Common Name	Beginning	Births	Acquisitions	Deaths	Transfers	Ending
<i>Brachypelma albopilosum</i>	Curlyhair tarantula	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Brachypelma smithi</i>	Red-kneed tarantula	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Chromatopelma cyaneopubescens</i>	Greenbottle blue tarantula	0.0.1	0.0.0	0.0.0	0.0.0	0.0.0	0.0.1
<i>Grammostola actaeon</i>	Brazilian redrumped tarantula	0.0.1	0.0.0	0.0.0	0.0.0	0.0.0	0.0.1
<i>Grammostola pulchripes</i>	Chaco golden knee tarantula	0.0.1	0.0.0	0.0.0	0.0.1	0.0.0	0.0.0
<i>Grammostola rosea</i>	Chilean rose tarantula	1.1.0	0.0.0	1.2.0	0.0.0	0.0.0	1.2.0
<i>Lasiodora parahybana</i>	Brazilian salmon tarantula	0.0.0	0.0.0	0.1.0	0.0.0	0.0.0	0.1.0
<i>Bufo marinus</i>	Giant marine toad	0.0.2	0.0.0	0.0.0	0.0.1	0.0.0	0.0.1
<i>Dendrobates leucomelas</i>	Yellow-banded poison dart frog	0.0.0	0.0.0	0.0.3	0.0.0	0.0.0	0.0.0
<i>Ceratophrys ornata</i>	Ornate horned frog	0.0.0	0.0.0	0.0.1	0.0.1	0.0.0	0.0.0
<i>Pyxicephalus adspersus</i>	African bullfrog	0.0.1	0.0.0	0.0.1	0.0.1	0.0.0	0.0.0
<i>Geoemyda spengleri</i>	Black-breasted leaf turtle	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Chelonoidis carbonaria</i>	Red-footed tortoise	2.3.0	0.0.0	0.0.0	0.1.0	0.0.0	3.1.0
<i>Geochelone elegans</i>	Star tortoise	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Geochelone sulcata</i>	African spurred tortoise	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Stigmochelys pardalis</i>	Leopard tortoise	1.3.0	0.0.0	0.0.0	1.0.0	0.0.0	0.3.0
<i>Testudo graeca</i>	Spur-thighed tortoise	3.1.0	0.0.0	0.0.0	1.0.0	0.0.0	2.1.0
<i>Testudo hermanni</i>	Hermann's tortoise	1.4.0	0.0.0	0.0.0	0.0.0	0.0.0	1.4.0
<i>Testudo horsfieldii</i>	Central Asian tortoise	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Pogona vitticeps</i>	Inland bearded dragon	1.3.0	0.0.0	0.1.4	1.0.0	0.0.0	0.4.4
<i>Chamaeleo calyptratus</i>	Veiled chameleon	4.0.0	0.0.0	0.0.0	1.0.0	0.0.0	3.0.0
<i>Eublepharis macularius</i>	Leopard gecko	2.2.0	0.0.0	0.0.0	0.0.0	0.0.0	2.2.0
<i>Ptyodactylus hasselquistii</i>	Fan-footed gecko	0.0.3	0.0.0	0.0.0	0.0.1	0.0.0	0.0.2
<i>Rhacodactylus ciliatus</i>	Guichenot's giant gecko	1.1.0	0.0.0	0.0.0	1.1.0	0.0.0	0.0.0
<i>Tupinambis merianae</i>	Tegu lizard	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Podarcis sicula</i>	Italian wall lizard	0.1.0	0.0.0	0.0.0	0.1.0	0.0.0	0.0.0
<i>Tiliqua scincoides</i>	Blue-tongued skink	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Helodermis horridum</i>	Mexican beaded lizard	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Varanus exanthematicus</i>	Savanna monitor	2.0.0	0.0.0	0.0.0	0.0.1	0.0.0	1.0.0
<i>Boa constrictor</i>	Boa constrictor	1.0.0	0.0.0	0.0.0	0.0.0	1.0.0	0.0.0
<i>Epicrates subflavus</i>	Jamaican boa	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Eunectes murinus</i>	Green anaconda	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Sanzinia madagascariensis</i>	Madagascar tree boa	2.0.0	0.0.0	0.0.0	0.0.0	0.0.0	2.0.0
<i>Broghammerus reticulatus</i>	Reticulated python	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Python molurus</i>	Asian rock python	4.1.0	0.0.0	0.0.0	1.0.0	0.0.0	4.0.0
<i>Python regius</i>	Royal/ball python	1.2.2	0.0.0	0.0.0	0.0.0	0.0.0	1.2.2
<i>Elaphe guttata</i>	Cornsnake/red ratsnake	1.1.1	0.0.0	1.0.0	0.0.0	0.0.1	3.1.0
<i>Elaphe taeniura</i>	Taiwan beauty snake	0.0.1	0.0.0	0.0.0	0.0.0	0.0.0	0.0.1
<i>Lampropeltis triangulum</i>	Milksnake	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Leioheterodon madagascariensis</i>	Madagascar giant hognose snake	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Alligator sinensis</i>	Chinese alligator	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Dromaius novaehollandiae</i>	Emu	1.1.1	0.0.0	0.0.0	0.0.0	0.0.0	2.0.1
<i>Coturnix japonica</i> *	Japanese quail	0.0.3	0.0.0	0.0.0	0.1.0	0.0.0	0.2.0
<i>Lophophorus impejanus</i>	Himalayan impeyan pheasant	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0

<i>Gallus gallus</i> *	Red junglefowl	0.0.14	0.0.0	0.0.0	0.0.2	0.0.0	0.0.12
<i>Lophura swinhoii</i>	Swinhoe's pheasant	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Phasianus colchicus</i>	Common ring-necked pheasant	1.1.0	0.0.0	0.0.0	0.0.0	1.1.0	0.0.0
<i>Chrysolophus pictus</i>	Golden pheasant	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Pavo cristatus</i>	Common peafowl	0.2.0	0.0.0	0.0.0	0.0.0	0.2.0	0.0.0
<i>Anas platyrhynchos</i>	Mallard	4.7.0	0.0.0	0.3.0	0.1.0	0.0.0	4.9.0
<i>Spheniscus demersus</i>	Jackass penguin	5.4.1	0.0.0	0.0.0	0.0.0	0.0.0	5.4.1
<i>Threskiornis aethiopicus</i>	Sacred ibis	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Falco tinnunculus</i>	Eurasian kestrel	1.0.0	0.0.0	0.0.0	1.0.0	0.0.0	0.0.0
<i>Parabuteo unicinctus</i>	Harris' hawk/bay-winged hawk	1.1.0	0.0.0	0.0.0	0.0.0	0.1.0	1.0.0
<i>Trichoglossus haematodus</i> *	Coconut lorikeet	11.2.9	0.0.0	0.0.17	3.0.3	0.0.0	19.4.0
<i>Lorius garrulus</i>	Chattering lory	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Alisterus scapularis</i>	Australian king parrot	2.2.1	0.0.0	0.0.0	0.0.1	1.1.0	1.1.0
<i>Agapornis nigrigenis</i> *	Black-cheeked lovebird	0.0.2	0.0.0	0.0.0	0.0.0	0.0.2	0.0.0
<i>Agapornis roseicollis</i> *	Peach-faced lovebird	1.0.3	0.0.0	0.0.4	0.0.0	0.0.0	1.0.7
<i>Psittacus erithacus</i>	Grey parrot	2.0.0	0.0.0	0.0.0	0.0.0	1.0.0	1.0.0
<i>Ara ararauna</i>	Blue-and-yellow macaw	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Ara chloroptera</i>	Green-winged macaw	1.1.0	0.0.0	0.0.0	0.0.0	0.1.0	1.0.0
<i>Aratinga jandaya</i>	Jandaya conure	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Aratinga solstitialis</i>	Sun conure	1.1.0	0.0.1	0.0.0	0.1.0	0.0.0	1.0.1
<i>Nandayus nenday</i>	Nanday conure	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Amazona aestiva</i>	Blue-fronted amazon	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Cacatua moluccensis</i>	Salmon-crested cockatoo	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Cacatua sanguinea</i>	Little corella	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Tyto alba</i>	Common barn owl	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Athene cunicularia</i>	Burrowing owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Athene noctua</i>	Little owl	2.1.0	0.0.0	0.0.0	0.0.0	0.0.0	2.1.0
<i>Bubo africanus</i>	Spotted eagle owl	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Bubo bengalensis</i>	Rock eagle owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Bubo bubo</i>	Eurasian eagle owl	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Bubo scandiacus</i>	Snowy owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Pulsatrix perspicillata</i>	Spectacled owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Strix aluco</i>	Tawny owl	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Strix nebulosa</i>	Great grey owl	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Anthracoseros malayanus</i>	Black hornbill	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Ramphastos sulfuratus</i>	Keel-billed toucan	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Corvus brachyrhynchos</i>	Common crow	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Petaurus breviceps</i> *	Sugar glider	2.1.10	0.0.0	0.0.0	0.0.3	0.0.1	2.7.0
<i>Macropus rufogriseus</i>	Red-necked wallaby	4.6.3	0.0.0	0.0.0	0.1.0	2.0.0	2.5.3
<i>Echinops telfairi</i>	Lesser Madagascar hedgehog tenrec	1.0.4	0.0.0	0.0.0	0.0.0	0.0.0	1.0.4
<i>Tolypeutes matacus</i>	Southern three-banded armadillo	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Choloepus didactylus</i>	Linne's two-toed sloth	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Eulemur macaco</i>	Black lemur	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Lemur catta</i>	Ring-tailed lemur	6.3.0	0.0.0	0.0.0	0.0.0	0.0.0	6.3.0
<i>Varecia rubra</i>	Red ruffed lemur	1.1.0	0.0.2	0.0.0	0.0.0	0.0.0	1.1.2
<i>Varecia variegata</i>	Black-and-white ruffed lemur	4.4.0	0.0.0	0.0.0	0.0.0	0.0.0	4.4.0
<i>Callithrix argentata</i>	Silvery marmoset	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Callithrix geoffroyi</i>	White-fronted marmoset	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Callithrix jacchus</i>	Common marmoset	2.0.0	0.0.0	0.0.0	0.0.0	0.0.0	2.0.0

<i>Callithrix argentata melanura</i>	Black-tailed marmoset	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Callithrix pygmaea</i>	Pygmy marmoset	1.1.0	0.0.1	0.0.0	0.0.0	0.0.0	1.1.1
<i>Leontopithecus chrysomelas</i>	Golden-headed lion tamarin	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Leontopithecus rosalia</i>	Golden lion tamarin	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Saguinus bicolor</i>	Pied tamarin	1.0.0	0.0.0	0.0.0	1.0.0	0.0.0	0.0.0
<i>Saguinus imperator</i>	Emperor tamarin	0.1.0	0.0.0	0.0.0	0.0.0	0.2.0	0.3.0
<i>Saguinus labiatus</i>	White-lipped tamarin	1.0.0	0.0.0	0.0.0	1.0.0	0.0.0	0.0.0
<i>Saguinus oedipus</i>	Cotton-top tamarin	1.1.0	0.0.1	0.0.0	0.0.0	0.0.0	1.1.1
<i>Saimiri sciureus</i>	Common squirrel monkey	4.0.0	0.0.0	0.0.0	0.0.0	0.0.0	4.0.0
<i>Hylobates lar</i>	Lar gibbon	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Nomascus leucogenys</i>	White-cheeked gibbon	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Tamias swinhoi</i> *	Swinhoe's striped squirrel	0.0.16	0.0.8	0.0.0	0.0.2	0.0.4	7.11.0
<i>Rattus norvegicus</i>	Norway rat	4.0.0	0.0.0	0.2.0	2.0.0	1.0.0	1.2.0
<i>Chinchilla chinchilla</i>	Short-tailed chinchilla	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Chinchilla lanigera</i>	Long-tailed chinchilla	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Dolichotis patagonum</i> *	Patagonian mara	1.1.3	0.0.0	0.0.0	0.0.0	0.0.0	1.1.3
<i>Octodon degus</i>	Degu	1.0.0	0.0.0	0.2.0	0.0.0	0.0.0	1.2.0
<i>Oryctolagus cuniculus</i>	European rabbit	6.5.0	0.0.0	0.0.0	1.0.0	0.0.0	5.5.0
<i>Atelerix albiventris</i>	Four-toed hedgehog	1.0.0	0.0.0	0.0.0	1.0.0	0.0.0	0.0.0
<i>Atelerix algirus</i>	North African hedgehog	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Rousettus aegyptiacus</i> *	Egyptian fruit bat	1.1.43	0.0.28	0.0.0	0.0.2	0.0.0	1.1.69
<i>Acinonyx jubatus</i>	Cheetah	3.0.0	0.0.0	0.0.0	0.0.0	0.0.0	3.0.0
<i>Leopardus pardalis</i>	Ocelot	1.0.0	0.0.0	0.0.0	0.0.0	0.0.0	1.0.0
<i>Panthera leo</i>	Lion	2.2.0	0.1.0	0.0.0	1.0.0	0.0.0	1.3.0
<i>Panthera pardus</i>	Leopard	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Panthera tigris</i>	Tiger	2.2.0	0.0.0	0.0.0	0.0.0	0.0.0	2.2.0
<i>Uncia uncia</i>	Snow leopard	0.1.0	0.0.0	1.0.0	0.0.0	0.0.0	1.1.0
<i>Suricata suricatta</i>	Slender-tailed meerkat	11.14.0	6.1.0	0.0.0	1.1.0	0.0.0	16.14.0
<i>Canis lupus</i>	Grey wolf	1.4.0	0.0.0	0.0.0	0.0.0	0.0.0	1.4.0
<i>Nyctereutes procyonoides</i>	Raccoon dog	2.0.0	0.0.0	0.0.0	0.0.0	0.0.0	2.0.0
<i>Vulpes corsac</i>	Corsac fox	1.1.0	0.0.0	0.0.0	0.0.0	0.0.0	1.1.0
<i>Vulpes vulpes</i>	Red fox	4.0.0	0.0.0	0.0.0	1.0.0	0.0.0	3.0.0
<i>Aonyx cinerea</i>	Oriental small-clawed otter	4.2.0	0.0.0	0.0.0	0.0.0	0.0.0	4.2.0
<i>Mustela putorius</i>	European polecat	3.3.0	0.0.0	0.0.0	0.0.0	0.0.0	3.3.0
<i>Mephitis mephitis</i>	Striped skunk	2.0.0	0.0.0	2.0.0	1.0.0	0.0.0	3.0.0
<i>Nasua nasua</i>	COATI	0.1.0	0.0.0	0.0.0	0.0.0	0.0.0	0.1.0
<i>Procyon lotor</i>	Raccoon	1.2.0	0.0.0	0.0.0	0.0.0	0.0.0	1.2.0
<i>Ailurus fulgens</i>	Red panda	1.2.0	0.0.2	0.0.0	0.1.0	0.0.0	1.3.0
<i>Equus burchellii</i>	Common zebra	2.1.0	0.0.0	0.0.0	0.0.0	0.0.0	2.1.0
<i>Equus caballus</i>	Horse	2.0.0	0.0.0	0.0.0	0.0.0	0.0.0	2.0.0
<i>Tapirus terrestris</i>	South American tapir	2.2.0	0.0.0	0.0.0	0.0.0	0.0.0	2.2.0
<i>Sus scrofa</i>	Wild boar	2.2.0	0.0.0	0.0.0	1.0.0	0.0.0	1.2.0
<i>Camelus bactrianus</i>	Bactrian camel	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Lama pacos</i>	Alpaca	5.1.0	0.0.0	0.0.0	0.0.0	0.0.0	5.1.0
<i>Rangifer tarandus</i>	Reindeer	3.4.0	1.0.0	0.0.0	0.2.0	0.0.0	4.2.0
<i>Axis porcinus</i>	Hog deer	0.2.0	0.0.0	0.0.0	0.0.0	0.0.0	0.2.0
<i>Cervus elaphus</i>	Red deer	0.4.0	0.0.0	0.0.0	0.0.0	0.0.0	0.4.0
<i>Capra hircus</i>	Goat	4.8.0	0.0.0	0.0.0	0.0.0	0.0.0	4.8.0
<i>Ovis aries</i>	Sheep/mouflon	2.4.0	1.1.0	0.0.0	0.0.0	0.0.0	3.5.0

TOTAL		197.180.12	8.3.41	4.11.30	20.6.16	4.4.2	185.184.1
		6					79

* = Group Inventory Counts Included In Row

** = Colony counts included in Row

Included Institutions

[BROXBOURN] Paradise Wildlife Park

From:
Sent: 24 March 2014 15:10
To:
Subject: Paradise Wildlife Park

Dear

Apologies for the delay in getting back to you. Please may I nominate
to do the next inspection of Paradise Wildlife Park.

Kind Regards

Animal Health and Veterinary Laboratories Agency (AHVLA)

This email and any attachments is intended for the named recipient only.

If you have received it in error you have no authority to use, disclose,
store or copy any of its contents and you should destroy it and inform the sender.

Whilst this email and associated attachments will have been checked for known viruses whilst within
AHVLA systems we can accept no responsibility once it has left our systems.

Communications on AHVLA computer systems may be monitored and/or recorded to secure the effective
operation of the system and for other lawful purposes.

From:
Sent: 25 March 2014 10:57
To:
Subject: RE: Paradise Wildlife Park

Thank you.

I assume you will be forwarding their contact details?

Regards

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk

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From:
Sent: 28 March 2014 17:00
To:
Cc:
Subject: RE: Zoo Inspection At Paradise Wildlife Park

Hi

I hope you are well.

Can you confirm that our zoo licence inspection will take place on Tue 3rd June 2014?
Do you know who the inspector/s will be as yet with you.

I know we forwarded the animal inventory and Insurance but I will have the pre-audit form and file with you this week.

How many copies do you require?

I look forward to hearing from you, Have a good weekend

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

T 01992 470490
F 01992 440525

Trustee of WHF

Trustee of FoPWP



Company Number: 01549051

From:
Sent: 31 March 2014 14:29
To:
Subject: RE: Zoo Inspection At Paradise Wildlife Park

Hi

Sorry things seem to be a little slow getting information on the inspectors.

DEFRA, who appoint the inspectors, emailed me on Monday 24th March to say they were nominating
I am now waiting for their contact details before I can confirm the date.

With regards to the packs, we will need four if possible.

I hope things are well?

Regards

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk



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From:
Sent: 31 March 2014 14:35
To:
Cc:
Subject: RE: Zoo Inspection At Paradise Wildlife Park

Hi

Thank you and do not worry about slow replies, I know the feeling, it's been pretty hectic here as well.
We are all fine and I hope you are all well at East Herts

That's fine re inspection and is the date still Tue 2nd June 2014?

I will arrange for the 4 packs to be delivered to you later this week,I will let you know when.

Thank you for all your help

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

T 01992 470490
F 01992 440525



Company Number: 01549051

Trustee of WHF



Trustee of FoPWP



From:
Sent: 16 April 2014 15:41
To:
Subject: RE: Paradise Wildlife Park
Attachments: 2014 Full Inspection (no dispensation) Nomination letter to LA.doc; ZOO4 local authority feedback form.pdf; 'ZOO1' Pre-Inspection Audit(v9).pdf; Zoo Inspector Fees 15 April 2011.pdf

Dear

Apologies, things are very busy at the moment. Please find the nomination letter attached.

Kind Regards

East Hertfordshire District Council
(by e-mail)

14th April 2014

Dear

Zoo Licensing Act 1981 (as amended) – Paradise Wildlife Park, White Stubbs Lane, Broxbourne, EN10 7QA

Further to our recent correspondence, please take this letter as confirmation that we have nominated the following two inspectors for the Periodical inspection of the above zoo.

and

.

For a periodical inspection under section 10 of the Act, in addition to the two Secretary of State inspectors we have nominated, you can appoint **up to three** additional inspectors to represent the local authority (LA), **at least one of those inspectors must be a vet** (see section 10(4)). We have advised our inspectors, if the requisite number of inspectors are not available on the day, they must not carry out the inspection, as in our view it would not be valid under the Act.

Interactive Pre-inspection audit and inspection forms are available to download from our website at: <http://animalhealth.defra.gov.uk/cites/zoos-inspectorate.html>. Although the zoo is under no obligation to complete the pre-inspection audit form, we would strongly recommend they do so, as it will help to save time on the day of the inspection.

Would you please send the nominated inspectors copies of the current stock list for the zoo, the last periodical inspection report, records of the annual informal

Corporate Office: AHVLA, Block C, Government Buildings, Whittington Road, Worcester WR5 2LQ

t +44(0)1905 763355 f +44(0)1905 768851 e corporate.centre@ahvla.gsi.gov.uk

The Animal Health and Veterinary Laboratories Agency is an executive agency of the Department for Environment, Food and Rural Affairs, working across Great Britain on behalf of Defra, Scottish Government and Welsh Assembly Government

www.defra.gov.uk/ahvla

inspections carried out since the last periodical inspection, a copy of the current licence and any other information relevant to the inspection in advance.

Please could you now arrange for the inspection to be carried out on a mutually convenient date to the zoo operator and the inspectors. Could you please confirm the date and time of the inspection and the inspectors' names with the zoo operator and write to the Secretary of State's nominated Inspectors formally appointing them to undertake the inspection. Please could you also let them know to whom they should submit their expenses claim. For your information the current rates are set out in the attached note.

Payment of Inspector fees:

Some inspectors have recently needed the LA to provide them with purchase order numbers so that they can invoice the LA for their fees. It could well expedite the payment process if you could provide in advance, or at the time of the inspection an appropriate purchase order number.

Could I also ask that you let myself and the Secretary of State's nominated Inspectors have a copy of the licence (or the letter of refusal) issued by your Council.

Please note that since the Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002 came into force on 8 January 2003, licensed zoos are required to participate in conservation measures. These are set out in section 1A of the amended Act which can be downloaded from the following website <http://www.legislation.gov.uk/ukpga/1981/37>. Every new or existing zoo must now have a condition attached to its licence which enforces these conservation measures. Suggested model conditions and other discretionary conditions you may consider suitable to add to the licence can be found in the Annexes to the Guide to the Acts provisions at <http://www.defra.gov.uk/publications/2012/09/11/zoo-licensing-act-guide-pb13793/>.

Finally you should also be aware that under section 10(7) of the Zoo Licensing Act you are required, within one month of receiving the report of the inspection, to send a copy to the zoo operator and give them an opportunity to comment. You should therefore consider whether this necessary consultation has been carried out before you decide whether the inspection report is released under the FOI.

Zoo Inspector Performance Appraisal

I have enclosed a new form, the intention of which, is to allow local authorities a formal way of giving feedback to AHVLA on the performance of the Secretary of State's Zoo Inspectorate. The completion of the form is optional but we would encourage you to complete the form following the inspection and return it to us. This form is also available electronically as form ZOO4 at <http://www.defra.gov.uk/forms/2011/03/30/zoo4-conservation/> (please note that this form is not interactive).

If you have any queries, please do not hesitate to contact me.

Yours sincerely

Wildlife Licensing and Registration Service
Animal Health and Veterinary Laboratories Agency (AHVLA)

Corporate Office: AHVLA, Block C, Government Buildings, Whittington Road, Worcester WR5 2LQ

t +44(0)1905 763355 f +44(0)1905 768851 e corporate.centre@ahvla.gsi.gov.uk

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working across Great Britain on behalf of Defra, Scottish Government and Welsh Assembly Government

www.defra.gov.uk/ahvla

ZOO LICENSING ACT 1981

FEES FOR SERVICES AND EXPENSES FOR PERSONS ON THE SECRETARY OF STATE'S LIST

In accordance with section 8(6) of the Zoo Licensing Act 1981 the Secretary of State has, with the approval of Treasury, determined that, with effect from the date of this notice, the following amounts shall apply, until further notice, in respect of services and expenses charged by persons on the Secretary of State's list.

SERVICES

Persons on Part 1 and Part 2 of the list:-

01-04-2011 until further notice £72.53 per hour

Wasted visit fee £23.13 per hour

Note: wasted visit means a visit where the Chief Wildlife Inspector is satisfied that, through no fault of the inspector(s), the inspection could not be carried out.

Invoices issued to local authorities for zoo inspections should bear VAT at the current rate (20%) on all fees and expenses relevant to the inspection.

Please note that fees for services are subject to a maximum of 8 hours per day. The rate is applicable during travelling time on the day or days of the inspection. An extension of the 8 hour day will be permitted if it results in overall costs being reduced, e.g. by avoiding the necessity of extending the inspection by a further day. The rate can also be claimed for the paperwork associated with the inspection.

EXPENSES

(a) TRAVEL The following may be claimed as appropriate:-

(i) Cost of standard class rail travel.

(ii) Mileage allowance is payable at 45p per mile

(iii) Travel by air (economy class) - for journeys or part journeys where travel by either rail or road is not possible; or for journeys where travel by air is likely to result in a saving on the overall bill to be presented to the local authority because of the shorter travelling time involved.

(iv) Ferry fares.

(v) Toll charges.

all plus VAT where applicable.

(b) DAY SUBSISTENCE 'actuals' ceiling

One meal (5 hour) - £5

Two meals (10 hour) - £10

Three meals (12 hour) - £15

24 hour ceiling - £20

(c) NIGHT SUBSISTENCE 'actuals' ceiling

For London - £115

For outside London - £75

This notice supersedes the earlier notice dated 01 April 2011 which is hereby cancelled.

15 April 2011

From:
Sent: 25 April 2014 10:42
To:
Subject: Paradise Wildlife Park Zoo Inspection

Hello

I have been passed your details by [redacted] at the Wildlife Licencing and Registration Service at DEFRA; I understand they have nominated you to be one of the DEFRA inspectors for the inspection of Paradise Wildlife Park.

I apologise for the email, but when calling today I was told you were unavailable.

The owners of Paradise Wildlife Park have asked that the inspection take place on Tuesday, 3rd June 2014. Before I send out any formal paperwork, I wanted to check your availability for this date.

If you could let me know whether you are available for this date, I will then be able to forward the pre-inspection paperwork to you.

Best Wishes

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

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It's your vote, don't lose it - If you're not registered, you can't vote.

To vote in the European Parliamentary elections (and local government by-elections – if any) on 22 May 2014 you will need to be registered on the Electoral Register. The deadline to register to vote is 6 May 2014. Registration forms are available from the Electoral Services team at East Herts Council or online at: www.aboutmyvote.co.uk. For further information email: electors@eastherts.gov.uk, call 01279 655261 or go to <http://www.eastherts.gov.uk/index.jsp?articleid=10883>.

Last date for postal vote applications is 5 pm 7 May. Last date for proxy applications is 5 pm 14 May.

From:
Sent: 25 April 2014 10:43
To:
Subject: Paradise Wildlife Park Zoo Inspection

Hello

I have been passed your details by [redacted] at the Wildlife Licencing and Registration Service at DEFRA; I understand they have nominated you to be one of the DEFRA inspectors for the inspection of Paradise Wildlife Park.

I apologise for the email, but when calling today I unsure which telephone option I should select.

The owners of Paradise Wildlife Park have asked that the inspection take place on Tuesday, 3rd June 2014. Before I send out any formal paperwork, I wanted to check your availability for this date.

If you could let me know whether you are available for this date, I will then be able to forward the pre-inspection paperwork to you.

Best Wishes

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

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Last date for postal vote applications is 5 pm 7 May. Last date for proxy applications is 5 pm 14 May.

From:
Sent: 25 April 2014 11:08
To:
Subject: Paradise Wildlife Park Zoo Inspection

Hello

You may remember a few years ago, you acted as our LA Vet for the inspection of Paradise Wildlife Park. Time has flown by and the Park is due for another inspection and I was wondering if you are available to act as out Vet again? I apologise for the email, but when calling today I was told you were unavailable.

The owners of Paradise Wildlife Park have asked that the inspection take place on Tuesday, 3rd June 2014. Before I send out any formal paperwork, I wanted to check your availability for this date.

If you could let me know whether you willing to act as our LA Vet and whether you are available for this date, I will then be able to forward the pre-inspection paperwork to you.

Best Wishes

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk



Sign up for East Herts Council's Environmental Health news alerts at www.eastherts.gov.uk/stayconnected

It's your vote, don't lose it - If you're not registered, you can't vote.

To vote in the European Parliamentary elections (and local government by-elections – if any) on 22 May 2014 you will need to be registered on the Electoral Register. The deadline to register to vote is 6 May 2014. Registration forms are available from the Electoral Services team at East Herts Council or online at: www.aboutmyvote.co.uk. For further information email: electors@eastherts.gov.uk, call 01279 655261 or go to <http://www.eastherts.gov.uk/index.jsp?articleid=10883>.

Last date for postal vote applications is 5 pm 7 May. Last date for proxy applications is 5 pm 14 May.

From:
Sent: 25 April 2014 12:54
To:
Subject: Re: Paradise Wildlife Park Zoo Inspection

Dear
Just to confirm I am available on Tuesday June 3d if this is convenient to the park management.
If you needed to call me the preferred way is via my mobile which is .
Look forward to receiving all the paperwork.
Best,

Sent from my iPad

From:
Sent: 25 April 2014 15:18
To:
Subject: Re: Paradise Wildlife Park Zoo Inspection

Hi

I do recall, and it was a good visit. I can do the 3rd June and would be happy to act as the LA vet again.

email is good, a lot of my work is out and about - my mobile is but I'm at Marwell today and
all weekend and they have no signal there!

Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002

Pre-Inspection Audit

Date of completion: 26/04/2014



Please complete this form as thoroughly as possible. It is an important part of the licensing process and will save time at the inspection.

In addition to the documents you are requested to attach, you may be required to produce evidence to support any one of the answers on this form. (If you require more space to fully answer a question please use a new sheet and refer it back to the relevant question on the form.)

PART A – DETAILS OF INSTITUTION

1. Name of Institution

Paradise Wildlife Park

Name of Director

Address

Paradise Wildlife Park
White Stubbs Lane, Broxbourne, Hertfordshire

Postcode EN10 7QA

Telephone number (incl. national dialling code)

01992 470 490

Fax number (incl. national dialling code)

01992 440 525

E-mail address

Website

www.pwpark.com

2. Year of founding

1984

Parent Institution (if any)

Parkside Leisure Limited

Source(s) of funding (e.g. visitors, local authority etc)

Private family company funded by visitors and events

Type of Business (e.g.
Partnership, Registered Charity)

Private Limited Company

Ownership of organisation/grounds

Parkside Leisure Limited

Governing Body

Paradise Wildlife Park / BIAZA

Chairman of Governing Body

Local authority

East Herts Council

Please tick appropriate box(es)

3. Do you have a development plan? YES ☒ NO ☐4. Do you have a Mission Statement (if yes, please attach) YES ☒ NO ☐5. List of all staff members and their titles, qualifications
and relevant experience (state if full or part-time) Attached ☒Submit a copy of the organisation's organisational chart..... Appendix A..... Attached ☒

6. Plan of park/zoo Appendix D attached ☒

7. Hours of operation: summer 9:30am - 6pm
 winter 9:30am - 5pm

Entrance fees and categories

Summer - Adults £19, Children £16, Under 2's Free, Special Needs and carers £10 each

Attendance figures for past three years

Please see separate sheet at Appendix A

8. Are animals owned by the zoo held on other premises
(other than normal breeding loan arrangements etc.)? YES ☐ NO ☒

If yes, please give details

PART B – ANIMAL RECORDS

1. Please supply your most recent Animal Inventory List Attached ☒

2. Is your institution a member of ISIS? YES ☒ NO ☐

If YES, do you use (Please tick all appropriate boxes):

ARKS? ☒ SPARKS? ☐ REGASP? ☐ MEDARKS? ☐

If NO, what arrangements are made for holding current animal records?

3. Does your institution keep duplicates of animal records? YES ☒ NO ☐

If YES, where are they stored?

Record cards for quick ID
Diaries for husbandry eg enrichment training
Vet diary and daily diaries

How are old records archived?

We have a hard copy archive container plus archive computer documents.

Are they readily accessible to bona fide enquiries? YES ☒ NO ☐

4. Please list which methods of animal markings your institution uses and taxa used for:
Transponder

Microchips, rings and tags.

Tattoo

Ear tags

Goats, sheep, reindeer and pigs

Rings

Birds, closed and open

Other

Microchips - majority of other animals

5. Are day books kept to record condition and health of all animals?.....YES ☒ NO ☐
Please summarise the reporting structure

Each section of the animal park has a daily diary which goes to our registrar who updates ZIMS and also to our Head Keeper. This also applies to the veterinary diary and a weekly update report is sent to the Directors.

PART C – ANIMAL HUSBANDRY AND VETERINARY CARE

1. Do you have a resident vet?.....YES ☐ NO ☒
If YES, please give details

Name

Address

If NO, who has overall responsibility for your veterinary programme?

Name

Address

International Zoo Vet Group (IZVG)
Keighley
Yorkshire

- Are others involved in giving animal health advice to the collection?.....YES ☒ NO ☐
If YES, please give details

2. Describe your veterinary programme, including frequency of visits and regular preventative routines.

IZVG visit once per month but are also on call at all times.
Highfield Vets are used for mainly minor veterinary care onsite and quarantine inspections.
We also email pictures and speak via phone or email if there are any problems or we require advice.

3. Briefly describe the veterinary facilities that you have on site

We have a veterinary room with full facilities including an anaesthetic machine. We have a recovery area and incubation unit. Large animals are treated in their enclosures or at the Royal Veterinary College in Potters Bar.

4. Give details of your veterinary surgeon's Continuing Professional Development relevant to your collection

Gun and Dart training.
Constant communication and updates.

5. Give details of the pest and predator control programme

This is sub-contracted to Pest Control Services.
We have a file with all report sheets which will be available on the day.

6. Please give details of equipment for restraint and remote capture of animals

Crush Cages, Nets and Shields.

7. Is it your policy to undertake post mortem examination of all animals dying in the collection? YES ☒ NO ☐
If NO, please explain why

8. What arrangements are made for the post mortem examination of animals?

Some take place on site (vet room or enclosures) by IZVG.
Alternatively, they are sent to IZVG Pathologists or at Highfield Vets - a gross post mortem / samples sent to IZVG Pathology.

9. What system do you have for regular review for clinical and pathological records?

We have diary, files and ZIMS. Also assisted by Dr and this will be discussed with Head Keeper, Registrar and Directors.

10. Do you regularly up-date animal diets and are these recorded? YES ☒ NO ☐

11. Is feeding of animals by visitors permitted? YES ☒ NO ☐
If YES, how is this controlled?

There is a maximum amount of food which can be prepared daily of carrots and cabbage. This is taken into account with the pre-preparation of other food for paddock and farmyard animals.

12. Is expert advice sought and taken regarding nutrition? YES ☒ NO ☐
If so from whom?

Through BIAZA, EAZA, WAZA, our vets, Andy Beer at Sparsholts, other institutions and Mazuri Foods.

13. How do you collaborate with other zoos and other organisations in the exchange of husbandry information for the species that you keep?

We regularly visit other zoos in the UK and abroad. We keep in contact with other zoos and people in conservation projects around the globe by email, phone, seminars and conferences. These can be via BIAZA, EAZA, WAZA and ABWAK. We participate in the EEP and ESB studbooks.

14. Is your collection approved under Council Directive 92/65/EEC* (The Balai Directive)?.....YES ☒ NO ☐

*The Balai Directive 92/65/EEC (as amended) provides a framework of rules for trade between EU Member States in live animals and germplasm, concerning those species that are not covered elsewhere by EU legislation for specific domestic species. Within that framework of rules, bodies such as zoos may have all or part of their premises approved and such premises should find it more simple to transfer animals to other approved premises in other Member States. Further information can be obtained from the Defra website at <http://www.defra.gov.uk/animalh/int-trde/prod-im/legpi-eu.htm#balai>

PART D – HEALTH AND SAFETY

1. Are risk assessments routinely carried out and recorded for the following practices relating to animal welfare and public safety?

(Documentary evidence must be available on the day of inspection)

Feeding practices.....	YES ☒	NO ☐
Staff-animal interactions.....	YES ☒	NO ☐
Venomous species.....	YES ☒	NO ☐
Animal-contact situations.....	YES ☒	NO ☐
Escapes/release of animals.....	YES ☒	NO ☐
Visitor areas (slopes, steps etc).....	YES ☒	NO ☐
Staff use of equipment.....	YES ☒	NO ☐
Vehicle movement/pedestrian interaction	YES ☒	NO ☐
Others	YES ☐	NO ☐

2. Please provide a copy of your written emergency procedures. Appendix A. Attached ☒

3. How are staff members made aware of all emergency and escape procedures?

In Induction Training, Fire & Escape drills and our Health & Safety Handbook.

4. Have there been any escapes since last inspection:
within the zoo confines? YES ☒ NO ☐
externally?.....YES ☒ NO ☐
5. Please provide written reports of emergency drills for the past 12 months attached ☒ Appendix A
6. Have there been any reportable accidents under RIDDOR (The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) in the past 3 years?.....YES ☒ NO ☐
Does the zoo have an accident book? YES ☒ NO ☐
Have there been any significant accidents? YES ☐ NO ☒
7. Are staff trained in first aid? YES ☒ NO ☐
If 'YES' how many?..... 32
8. Has a zoo health and safety policy been produced, and is it understood by all staff and volunteers? YES ☒ NO ☐

9. How are all staff made aware of potentially zoonotic disease risks to themselves and to the public?

In our Health & Safety manual, signage, ongoing training and communication and DEFRA email updates.

10. Is there a procedure for reporting staff illness?.....YES ☒ NO ☐

11. What is the smoking policy for zoo staff?

There are designated smoking areas - these are off show. Staff are not permitted to smoke in any public areas.

12. Is a qualified tree surgeon retained to inspect and attend trees which may cause injury or aid escape? YES ☒ NO ☐

13. How often are electrical systems and equipment checked and maintained?

Annual PAT tests and ongoing electrical checks.

14. How often are fences and enclosure barriers checked?

These are checked daily, weekly and monthly. These are recorded on check sheets including our opening and closing procedures.

15. Are there procedures in place to ensure that any defects identified by checks are remedied immediately? YES ☒ NO ☐

PART E – SECURITY

1. How is the animal collection protected on a 24-hour basis?

There are a number of staff who live on site. There is CCTV around the site. Most of the main buildings are alarmed, some have red care. There is an opening up and locking up daily system. The perimeter gates are locked at night.

2. Please give details of firearms (including capture equipment and captive bolt guns) including where they are held and access to them. Please also provide the names of those certified to use firearms

3. Is the use of firearms practised and recorded? YES ☒ NO ☐

PART F – CONSERVATION

1. Are you a member of any zoo or conservation related organisations? (e.g. IUCN, BIAZA, EAZA).....YES ☒ NO ☐

If YES, please list organisations

BIAZA, EAZA, WAZA, ABWAK, IUCN, IZE, BALPPA

2. Do you have a copy of the World Zoo and Aquarium Conservation Strategy? YES ☒ NO ☐
If YES, how does it influence your planning?

It is a useful reference to all. We like to think we are ahead of the game in terms of conservation, education and our commitment to the environment.

■ Ex-situ Conservation

3. Do you have an Animal Collection Plan?.....YES ☐ NO ☒
If YES, on what is it based?

If NO, how do you decide what species to keep?

We specialise in Big Cats, we also have a variety of other animals from various parts of the world. We accommodate smaller species due to the size of our site but this is something we are looking into this year to re-develop for 2015 onwards.

Please provide a copy of your Animal Collection Plan (if applicable) Attached ☐

4. Species Management Groups

Are you represented on, or do you have links with, any of the following:

- European Endangered Species Programmes (EEPs)? YES ☒ NO ☐

List EEPs your organisation takes part in

Please see list attached at the rear of this document.

List EEPs or Taxon Advisory Groups your organisation chairs

Nicky Plaskitt - Head of Birds, sits on the African Penguin Committee and is advisor to the Bird Working Group for bird training and displays.

- Joint Management of Species Programmes.....YES ☐ NO ☒

List JMSPs your organisation takes part in

List JMSPs your organisation chairs

- Do you contribute to any other species management programmes? YES ☒ NO ☐

■ Studbooks

5. Is your collection responsible for maintaining the studbooks of any species?.....YES ☐ NO ☒
If YES, please give details of species:
International

We are liaising with EAZA to possibly take on a couple of small studbooks, one being the Serval.

Regional

■ In-situ Conservation

6. Are you or have you been directly involved in any local or overseas in-situ projects, either by funding or by more direct participation over the past three years?.....YES ☒ NO ☐
If YES, please give details

Please see list attached at Appendix C - FoPWP.

Donations to our conservation and breeding projects go via our in-house charity, Friends of Paradise Wildlife Park, charity no. 1108609 and also via our big cat breeding centre of excellence, Wildlife Heritage Foundation in Kent, charity no. 1104420.

7. If you answered 'YES' to the question above, what resources does your zoo put into in-situ conservation Personnel

Information at Appendix C - FoPWP

Financial

Information at Appendix C - FoPWP

Training

Information at Appendix C - FoPWP

Other (please specify)

8. Have you collected funds from the public for any in-situ projects in the last three years?....YES ☒ NO ☐
If YES, please list projects and nature of support

For all projects in question 7 above, special animal days and weekends run by the keepers and FoPWP at Paradise, charity wristbands, Friends of PWP charity stall, various collection pots around the site, FoPWP events from animal based and conservation presentations to Pamper Nights and Party events. Donations have gone to BIAZA and EAZA campaigns. Please also see list at the rear of this document and in appendix C - FoPWP

■ OTHER CONSERVATION ACTIVITIES

9. Do you contribute to conservation in other ways? YES ☒ NO ☐
If YES, please give details

We helped to establish the Wildlife Heritage Foundation, charity no. 1104420, which is based at the Big Cat Sanctuary in Kent. The site is owned by Parkside Leisure Limited, the parent company of Paradise Wildlife Park. We also contribute to conservation by awareness, education and signage on site to our visitors.

PART G – EDUCATION

- 1. List and briefly outline or attach a plan of the major elements of the zoo's education programme and policy**

A copy of our teachers resource sheet can be found at Appendix C. We have both on site and off site education outreach programmes. This includes signage, shows and presentations, keeper talks, work experience programme, research, target training and animal husbandry, outreach programme, experiences and additional off site events, such as fetes and presentations.

Attached ☒

- ## 2. Education staff numbers

Paid

All animal park staff and volunteers

Training scheme

On the animal park - approx 20 / FoPWP - approx 17

Volunteer

- ### 3. What qualifications do your Education staff have?

[illegible]

Please tick if you need to continue on a separate sheet

4. Facilities

Classrooms (number)

3

Lecture theatre (number)

2

Library YES ☒ NO ☐
Other (please specify)

We have a small reference library in the ARC (Animal Resource Centre) and in Lynn Whitnall's office.

5. Levels of education provided

Please tick all appropriate boxes

Nursery ☒

Primary ☒

Secondary ☒

University ☒

Adult ☒

Other ☒

6. Local Authority links

Please tick all appropriate boxes

Staff ☐

Finance ☐

Curriculum development ☐

Liaison ☐

7. Is your zoo a member of any zoo education network (e.g. British and Irish Zoo Educators)? YES ☒ NO ☐
If YES, please give details

We regularly attend and host education meetings for BIAZA, ABWAK, our keepers have attended the IZE conference and our Head Keeper is an assessor for DMZZA

8. How do you ensure the consistency and effectiveness of your education programme (e.g. inspections, feed-back sheets, visitor surveys)?

We liaise with Primary School teachers. Our education worksheets are designed by science teachers to ensure they meet the national curriculum guidelines. We have in house meetings to keep these updated.

9. Teaching aids (including publications) – please give details and provide examples

We have printed education sheets, education rooms, live animals, artifacts, customs seizures and DVD's which all support the delivery of our education and conservation.

10. Give details of membership and links with groups concerned with environmental education

EAZA - Pole to Pole, BIAZA, WAZA, and we work with companies to assist us with sustainability and recycling.

11. Informal educational aids – give details of what is used e.g. labels, listening posts, public demonstrations, internal and external lectures etc.

On site we have daily shows, free flight presentations and keeper talks, signage and BSL sign language signs, hands on animal experiences. We have events run by outside organisations, for example, World Land Trust, Helping Rhinos and Cheetah Conservation Fund. We also give lectures and presentations off site to schools and groups, for example, Ladies Clubs and Rotary.

PART H – STAFF TRAINING

1. Do you encourage your staff to undertake training courses relevant to their role (e.g. ANCMZA course in Zoo Animal Management)? YES ☒ NO ☐
2. Are these courses a required qualification for staff appointment or advancement? YES ☐ NO ☒
3. Do you conduct your own in-house staff training? YES ☒ NO ☐
Please give details

Induction training, Train the Trainer and Shadowing. We have a Secret Shopper programme and outside organisation presentations eg Chirag Patel on animal training, Sid Price on Bird Training and we have hosted ABWAK seminars, for example, the Big Cat Workshop. We deliver First Aid, Fire, H&S etc.

4. Do you provide on-site study and library facilities for staff? YES ☒ NO ☐
5. Do you provide training for other organisations? YES ☒ NO ☐
If YES, please provide details

First Aid, Customer Service, experience training for other zoos. We host conferences and workshops. For the Police & local Council, we provide Animal Handling training and we have a work experience programme for students from the age of 14.

PART I – RESEARCH

1. How is research in the zoo co-ordinated?

is Research Officer. We have a priority research list. Applicants follow the application procedure whether they are studying from the priority research list or their own independent research.

2. What resources does the zoo put into research?

(a) Personnel

Head of Small Mammals plus keeper assistance.

(b) Finance

Relevant training and conferences. We also financially support the research work for Dr Wildlife Vets International, Wildwoods and at the University of Edinburgh, to name a few.

(c) Access to outside organisations

Reference made to BIAZA current priority research.

(d) Provision of data or samples for approved outside research

Samples are provided for research if they have successfully completed the research application procedure eg faeces, hair etc.
Research students collect own observation data, however diet sheets etc can be provided.

(e) Other

3. Are research projects involving animals subject to ethical scrutiny? YES ☒ NO ☐

4. Please append details of any research carried out, during the last three years, by or on behalf of the zoo by
(a) zoo staff

Primate comparative cognition research - 2011 - 2012. Please see Appendix C.

- (b) other organisations

5. Has your zoo received any research grants? YES ☐ NO ☒
If YES, please give details

6. Please list any scientific publications over the last three years by:

- (a) staff

Spontaneous number representation in a range of primates - BIAZA newsletter.

- (b) others using your collection

PHD Cheetah Behaviour

7. Do you have links with Higher Education institutions? YES ☒ NO ☐
If YES, what are these links?

University of Hertfordshire, Sparsholts, Capel Manor, Keits, Oaklands College and Writtle College.
Priority research list now sent to many HE establishments and multiple dissertation students.

PART J – ETHICAL CONSIDERATIONS

1. Briefly outline your ethical review process

This would be through discussion or meetings throughout the year regarding our animals, staffing, experiences and shows, any problems or zoonosis and any animal moves. This would be with our animal park staff, senior team and Directors, our vets and company advisors.

2. What is your contingency plan for the animals in the event of closure or loss of income for a sustained period of time?

We have financial reserves to fund the animals and team. We would work with other institutions if we needed to relocate any animals through this period.

3. Under what circumstances, if any, do you use live vertebrates as food for other animals?

We do not use live vertebrates.

4. What is the zoo's policy on disposing of surplus stock?

Surplus list on BIAZA, EAZA and WAZA. Communication between institutions. Liaise with Studbooks.
We keep any animals that we cannot relocate.

From:
Sent: 26 April 2014 15:23
To:
Subject: RE: Zoo Licence Inspection
Attachments: Itinerary Letter to .docx

Hi

I hope you are well.

We are working through the packs as we speak, I am hoping to have them to you early this week but will contact you to see where and when you would like them delivered.

Will our International Zoo Vet, , be one of the vets for the inspection or shall we invite him for the day to answer any questions?

At the moment, we have pencilled in Tuesday 3rd June for the inspection – please could you let us know as soon as possible if this date will change?

I have also attached a letter containing the proposed agenda for the inspection day, this will go in each of the folders, please can you let me know if you would like this changed or tweaked?

Look forward to hearing from you.

With Kind Regards

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

T 01992 470490
F 01992 440525



Company Number: 01549051



Trustee of WHF



Trustee of FoPWP

Environmental Health Department
East Herts Council
Wallfields
Pegs Lane
Hertford
SG13 8EQ

26th April 2014

Dear

Re: Zoo Licence Inspection at Paradise Wildlife Park on Tuesday 3rd June 2014.

Please find herewith 4 files containing the pre-audit report and paperwork for Paradise Wildlife Park in preparation for the Zoo Licence Inspection on Tuesday 3rd June 2014. This report is split into 5 sections with a schedule behind each divider explaining what is in each section.

Please contact me direct on _____ or _____ or via email; _____ if you have any questions or require any further information. We will have other files and legal documentation ie. Accident book, pest management, animal records and risk assessments for your perusal on the inspection day.

This is our proposed agenda for the inspection;

9:30am	Arrival – Refreshments Welcome by the Directors and history of PWP
10:30am	Tour of back up facilities ie. Workshop, generator, yard area etc.
11:00am	Tour of the Animal Park
1:30pm	Buffet lunch Various paperwork for inspection
2:30pm	Time available at discretion of Inspectors for continuation of tour, discussion, between the Inspectors or further questions and answers.

Please could you let us know if any of the Inspectors require accommodation, the night before inspection.

I look forward to hearing from you with confirmation of the date and any changes to the above itinerary.

With Kind Regards

From:
Sent: 26 April 2014 19:45
To:
Subject: Re: Paradise Wildlife Park Zoo Inspection

Dear

yes, I can be available for Tuesday 3rd June for this inspection

Best Wishes,

Your Reference :
Our Reference : LN 00000037

Please ask for :

Extension :
Fax : 01992 531433
Date : 29 / 04 / 2014

Dear

ZOO LICENSING ACT 1981 – PERIODICAL INSPECTION
RE: PARADISE WILDLIFE PARK, WHITE STUBBS LANE, BROXBOURNE, HERTS

Further to our recent emails, I write to confirm that the periodical inspection of the above premises will be on Tuesday, 3rd June 2014 at 09:30am. Based on previous experience the inspection should not take more than one day.

I have enclosed with this letter various documents which I hope will assist you preparing for the inspection. I have also requested that the park complete a pre-inspection form; as soon as I have a completed copy I will forward this to you.

Your fees and expenses should be in accordance with the current list set under Section 8(6) of the Zoo Licensing Act 1981. In order to process your claim, I will need you to complete Sections 1 and 2 of the enclosed "New Supplier Application Form". As soon as I have the completed form and you are added to our finance system you will receive an order number which should be submitted with your claim.

May I thank you for agreeing to undertake the inspection and I look forward to meeting you. If you require any further information, please do not hesitate to contact me.

Yours sincerely,

Environmental Health Service
Email: @eastherts.gov.uk

Enc: New Supplier Application Form
Latest stock list
Current licence (2008 – 2014)
Previous inspection reports for 2011, 2012 and 2013
Summary of LA activity at Paradise Wildlife Park

Your Reference :
Our Reference : LN 00000037

Please ask for :

Extension :
Fax : 01992 531433
Date : 29 / 04 / 2014

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ZOO LICENSING ACT 1981 – PERIODICAL INSPECTION
RE: PARADISE WILDLIFE PARK, WHITE STUBBS LANE, BROXBOURNE, HERTS

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I have enclosed with this letter various documents which I hope will assist you preparing for the inspection. I have also requested that the park complete a pre-inspection form; as soon as I have a completed copy I will forward this to you.

Your fees and expenses should be in accordance with the current list set under Section 8(6) of the Zoo Licensing Act 1981. At the time of the last inspection, we collected your financial details in order to pay you. If these have not changed, then you do not need to do anything further, however if they have changed, I will need you to complete Sections 1 and 2 of the enclosed “New Supplier Application Form”. As soon as I have the completed form and you are added to our finance system you will receive an order number which should be submitted with your claim.

May I thank you again for agreeing to act at the Local Authority Vet for this inspection. If you require any further information, please do not hesitate to contact me.

Yours sincerely,

Email: @eastherts.gov.uk

Enc: New Supplier Application Form
Latest stock list
Current licence (2008 – 2014)
Previous inspection reports for 2011, 2012 and 2013
Summary of LA activity at Paradise Wildlife Park

From:
Sent: 29 April 2014 16:44
To:
Subject: RE: Zoo Licence Inspection

Hi

I now have confirmation from all those involved that the 3rd June will be ok for the inspection.

The proposed timetable looks fine to me; as soon as you have the completed packs, I will arrange for them to be sent to inspectors.

will not be one of the inspectors, so it will be a good idea if he can be available for the day or part of the day for the inspectors to speak to him.

Regards

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk



Sign up for East Herts Council's Environmental Health news alerts at www.eastherts.gov.uk/stayconnected

It's your vote, don't lose it - If you're not registered, you can't vote.

To vote in the European Parliamentary elections (and local government by-elections – if any) on 22 May 2014 you will need to be registered on the Electoral Register. The deadline to register to vote is 6 May 2014. Registration forms are available from the Electoral Services team at East Herts Council or online at: www.aboutmyvote.co.uk. For further information email: electors@eastherts.gov.uk, call 01279 655261 or go to <http://www.eastherts.gov.uk/index.jsp?articleid=10883>.

Last date for postal vote applications is 5 pm 7 May. Last date for proxy applications is 5 pm 14 May.

PARADISE WILDLIFE INSPECTIONS

03/06/2014

- ORDER No's NOT BEEN SENT TO INSPECTORS FOR INSURING.
- CHECK DETAILS ON LICENCE.
- CHECK FOR INSURANCE NEED IF COES WORK AND NEED LA TO TAKE OVER.

⑥ ANY ESCAPE OFF SITE - NOTIFY AFTER 24 HRS. FOR FUGITIVE BIRDS. NEED TO ADVICE THE PROCEDURE. (REMOVED CONDITION 10).

⑦ DISCUSSIONS ABOUT ETHICAL REVIEW PROCESS FOR ANIMAL EXPERIMENTS. COULD BE DEVELOPED MORE AND MUST BE DOCUMENTED. COLCHESTER USED THIS PROCESS TO LIMIT THE NUMBER EXPERIMENTS THEY DO. PROCESS TAKES PLACE AS PART OF OTHER MEETINGS BUT THESE MAY NOT BE DOCUMENTED, SO NEED TO PULL THIS OUT INTO A SEPARATE MEETING / MINUTES.

⑧ LICENCE NEEDS CONDITIONS WHEN DISPLAYED.
↳ DON'T INCLUDE ②.

- NEW GENERATOR. SO IN EVENT OF FAILURE, THEY SWITCH FROM BROXBOURNE TO HERTFORD. STILL ALSO HAVE GENERATOR.

① HOT WATER FOR WC (MAIN BLOCK).

② HAND WASHING NEAR LORIKET + THERMOSTATIC CONTROL FOR HEATING OF ENCLOSURE. + ADDITIONAL TESTS AFTER BIRDS HAVE BEEN QUARANTINED.

- LORIKET POND - DOES IT NEED TO BE TESTED FOR LEGIONELLA?

- ③ NEGATIVE REPORTING AND DAY BOOKS.

- IF POND DRAIN TAKES OFF, HAND WASHING NEEDED IN WOODLAND AREA.

④ SLUDGE WHEN CLOSING HANDWASHING IS (WATER)

- HOT WATER IN REPTILE HOUSE NOT WORKING DUE TO ADJACENT WORKS ON WC.

- VACCINES - SOME FOUND OUT OF DATE

- FEEDING BIG CATS PROCEDURE - GLOVES + PICS!

- ALLOCATION - SHUT DOOR / KEEP WALK TO GO INTO ENCLOSURE

- INSURANCE CO. ~~W~~ MADE LOOKED AT EXPERIENCES & FED BIG CATS.

From:
Sent: 07 June 2014 08:03
To:
Subject: Message from Paradise...

Dear

Re: Zoo Licence Inspection – Tue 3rd June 2014

I hope you are all well – I apologise for not coming back to you straight after the inspection, we have had a very busy few days here at Paradise.

I would like to thank you for your time, your help and advice on Tuesday.
We look forward to receiving your report.

Through the summing up, I did take down the possible conditions, we have already discussed these and started implementing them.
Medication spread sheet, thermometer in the vet room fridge and temperature recording sheet plus emergency exit signs for the animal park have been sorted.
Hand washing within the woodland will be put in place whilst the pond-dipping is completed over the next few months – we already have water running to that area.

We have spoken to _____ at East Herts Council who tests our water supply and he will add on the twice yearly check for Legionnaires disease.

With regards to the Lorikeets, the twice yearly faecal and health check samples will be taken as a group. We will look into a separate holding area at the rear of the lorikeet walk-through for the lorikeets and possibly extend or move the kitchen.

We will pre-arrange two ethical review meetings per year.

_____ is looking into the hot water within all of our toilet blocks.

I have emailed Oval, our insurance company to raise the Public Liability Cover to £10 million and also get written confirmation from Zurich that they are happy with our protocols regarding animal experiences, especially the big cats, although as I stated, Zurich inspect us with Oval once per year. They were here a couple of months ago and they actually fed the big cats and our insurance covers this.

With regards to the stand offs around our Zebra, Reindeer and Tapir, I did explain that we have had no problems with this in the past. All of our animals can move away from the public areas and it is under their own terms if they wish to come up to the public.
We have started putting large rock boulders just inside enclosures which do look very natural and although it keeps the animals a little bit further away from the public, they are still able to feed them.

Our whole ethos here at Paradise is about getting close to the animals and as we explained, this is great, not only for education but also our veterinary care. None of our animals show stereotypical behaviour and at this moment in time, are all very healthy.

I will speak with _____ regarding _____ monthly visits and to whether _____ either starts earlier or finishes later to spend time wandering the animal park with our senior keepers but _____ our local vet, spends a lot of time here with his family and also helps and advises on a 24 hour basis if required.

I have spoken to our manageress who looks after pre-bookings of experiences – we do already have a pre-questionnaire in place regarding disabilities but we will add in regarding pregnancy and any recent illnesses.

The Chinese Alligator enclosure within the Reptile Temple, we will install a split door system so the keepers are able to see the alligators before they enter the enclosure.

If you feel there is anything that I have missed, please do not hesitate to email me.

Once we have the report back with the conditions and recommendations, we will get anything outstanding sorted straight away.

The day of the inspection seemed to fly by for us all so if you would like to visit with your families this summer to explore the park, see our presentations and join us for a coffee, please do not hesitate to contact me.

Have a lovely weekend and we look forward to hearing from you soon.

With Kind Regards

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Herts EN10 7QA

T 01992 470490



Company Number: 01549051

Trustee of WHF



Trustee of FoPWP



From:

Sent:

08 June 2014 16:15

To:

Subject:

Paradise Wildlife Report

Attachments:

Conditions Paradise Wildlife Park June 2014.pdf; mandatory-conditions.pdf;
Paradise Wildlife Park Report June 14.pdf; ATT00001.txt

Dear

,

Please find attached the Draft Report, Conditions and the standard Mandatory conditions.

Please let me have any suggested changes/ amendments. I will then complete these and recirculate.

I suggest that once the final report is completed, and agreed. That just two of the Signature Pages (page 12) are signed by and circulated to then to . Once I have them, I will also sign, add to the other pages, bind and send the completed two Reports to to sign and get to also sign. One copy will be for the LA and the other to be passed on to Paradise Wildlife Park.

Best Wishes,

From:
Sent: 19 June 2014 16:53
To:
Cc:
Subject: Re: Paradise Wildlife Report
Attachments: 2014_06_16_12_34_46.pdf; ATT00001..htm; Paradise Wildlife Park 19 June 14.pdf; ATT00002..htm; mandatory-conditions.pdf; ATT00003..htm; Conditions Paradise Wildlife Park June 2014.pdf; ATT00004..htm

Dear ,

I have now had all suggested changes in and have completed the report. Two bound signed copies will be sent to .

The only point I have not put in the report is the recording of the temperature of the vets fridge as that is covered by the Veterinary Medicine Regulations and is not actually covered by the Secretary of State's requirements or Standards.

I attach, for your records, electronic copies of the Report, conditions and signed (by three of us) page 12.

Best Wishes,



Inspection Report

Date of inspection: 3rd June 2014 Date report completed: 7th June 2014

Name of applicant or current licence holder: Paradise Wildlife Park

Name and address of zoo: White Stubbs Lane
Broxbourne
Hertfordshire
Postcode: EN10 7QA

Tel no: 01992 470 490 Licence Number: LN/ 000 000 037

Date of last formal inspection: 03/11/2011 Type of last formal inspection: Periodical

Timing of next formal inspection: June 2017 Type of next formal inspection: Periodical

Type of inspection Statutory composition of inspection team Please tick appropriate box

Section 10 Periodical: 2 Defra/Welsh Government nominees; 1 LA vet; option of up to 2 more from LA... ☒

Section 11 Special: Any number of competent LA authorised appointees..... ☐

Section 14(1)(b) dispensation renewal under section 6(1A)(a) (where a direction has been made that section 10 shall not apply):
Defra/Welsh Government nominee/s..... ☐

Section 14(2) dispensation Periodical:
Defra/Welsh Government nominee/s..... ☐

For a licence inspection (Section 4(1A)(b)) and a significant change inspection (Section 9A(8)) please use the inspection form at Appendix 11A of the Standards.

Name and designation of Inspector(s)	Name of zoo representative(s)

When this form has been completed and signed the original must be sent to the local authority. If the zoo is owned by the local authority, the local authority must send a copy of the completed form to Defra where the zoo is situated in England or to the Welsh Government, where the zoo is situated in Wales.

Preamble to inspectors' report

Information and guidance about the Zoo Licensing Act 1981 (ZLA) is available at <https://www.gov.uk/government/policies/protecting-biodiversity-and-ecosystems-at-home-and-abroad/supporting-pages/species-protection> and <http://wales.gov.uk/topics/environmentcountryside/ahw/zoos/?lang=en>

Preamble to inspectors' report*, including any comments about the current dispensation status, if applicable.

Zoos in the UK are covered by the Zoo Licensing Act 1981 (as amended by the Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002). This inspection was made in accordance with the requirements of this legislation.

In assessing the standards required of a Zoo, reference is made to The Secretary of State's Standards of Modern Zoo Practice (2012 Edition).

The Inspectors role is to identify problems (i.e. where minimum standards are not being met), not to provide solutions. However, where problems are identified, discussions will be open and inclusive of all parties on how best to deal with them. In general, Inspectors will support and encourage zoos to make necessary improvements and should know where to direct the zoo for information if they cannot provide this advice themselves.

Inspectors can only inspect and report on the information gathered on the day of the inspection. Records and record-keeping systems will be sampled and interrogated. The annual stock records will be checked to assess animal movements, mortality etc. The stock record should be in six or seven columns, as long as required information is provided. Unexpectedly high mortalities will warrant further investigation.

Compliance with the Zoo Licensing Act 1981 (as amended) does not imply that the requirements of any other legislation have been met. The licence holder should ensure that he/she is aware of the requirements under CITES regulating the commercial use of specimens listed on Annex A of the CITES regulations. For further information and advice the zoo licence holder should contact the Wildlife and Licensing Registration Service of Animal Health on 0117 372 8774

This report is based upon the findings and information supplied in association with the formal inspection that took place on 3rd June 2014.

*this might include general background about the zoo (type of collection, size etc) and any relevant information or comments from the pre-inspection audit

Findings at inspection

Guidance note: Where possible a Yes, No or Not Applicable (N/A) answer should be given. Where not all criteria are met for a particular question, comments and clarification should be made indicating where any deficits occur. If appropriate, means of correction or improvement should be included as Conditions or Recommendations under 'Additional conditions' or 'Additional space' towards the end of the form.

1. Provision of food and water	Marking Yes No N/A	Comments/clarification
Section 1A(c)(ii) ZLA 1981:		
1.1. Are animals provided with a high standard of nutrition?	Yes	
1.2. Is food and drink that is supplied appropriate for the species/individual?	Yes	
1.3. Are supplies of food and water:	Yes	The use of "Litter trays" for providing water for the Birds should be reconsidered. - See Recommendation 1
(a) kept hygienically?	Yes	The Fruit preparation area (floor around the bins) needs more attention during routine cleaning
(b) prepared hygienically?	Yes	
(c) supplied to the animal hygienically?	Yes	
1.4. Has natural feeding behaviour been adequately considered to ensure that all animals have access to food and drink?	Yes	
1.5. Are feeding methods safe for staff and animals?	Yes	The visitor feeding of the Big Cats was observed (one to one basis) – see Recommendation 2
1.6. Is feeding by visitors permitted?	Yes	see Recommendation 3
(a) if 'yes', is it properly controlled?	Yes	
2. Provision of suitable environment		
Section 1A(c)(i) ZLA 1981:		
2.1. Are the animals provided with an environment well adapted to meet the physical, psychological and social needs of the species to which they belong?	Yes	The Aviaries need a more natural setting - see Recommendation 1 The Lorikeets nest boxing and heating need changing - see Recommendation 4 The Pheasants need somewhere to be able to escape to.
2.2. Are the following environmental parameters appropriate:		For the Lorikeets and temperature - see Recommendation 4
(a) temperature?	Yes	
(b) ventilation?	Yes	
(c) lighting?	Yes	The lighting was noted to be natural wherever possible.
(d) noise levels?	Yes	
(e) any other environmental parameters?	Yes	

2. Provision of suitable environment (contd.)	Marking Yes No N/A	Comments/clarification
2.3. Are there satisfactory measures in place to safely confine the animals?	Yes	The new Tropical house only has one cage with a double door entry - see Recommendation 5 For the Zebra, Tapir and Reindeer - See Condition 1
2.4. Do animal enclosures have sufficient shelter and refuge areas?	Yes	The Reindeer enclosure was very muddy and bare.
2.5. Do animal enclosures provide sufficient space?	Yes	
2.6. Are backup facilities for life support systems adequate?	Yes	There is a very impressive arrangement for Backup facilities in place
2.7. Is the cleaning of the accommodation satisfactory?	Yes	Generally this was OK
2.8. Is the standard of maintenance adequate for: (a) the buildings?	Yes	
(b) the fences?	Yes	
2.9. Is all drainage effective and safe?	Yes	
3. Provision of animal health care		
Section 1A(c)(ii) ZLA 1981:		
3.1. Are the animals provided with a high standard of animal husbandry?	Yes	
3.2. Do animals on display to the public appear in good health?	Yes	There were no concerns noted and the animals all looked in good health
3.3. Are observations of condition and health made and recorded?	Yes	This was noted to be of a high Quality
3.4. Do animals receive prompt and appropriate attention when problems are noted?	Yes	
3.5. Are enclosures designed and operated in such a way that social interaction problems are avoided?	Yes	
On-site facilities		
3.6. Are catch-up and restraint facilities adequate?	Yes	The facilities were considered to be more than adequate
3.7. Is darting equipment satisfactory?	Yes	
3.8. Are on-site veterinary facilities adequate?	Yes	Of a high Standard and are on display to the visitors

3. Provision of animal health care (contd.)	Marking Yes No N/A	Comments/clarification
Veterinary care Section 1A(c)(ii) ZLA 1981: 3.9. Are the animals provided with a documented and maintained programme of preventative and curative veterinary care and nutrition?	Yes	see Recommendation 6
3.10. Is there a system for the regular review of clinical and pathological records?	Yes	ZIMS is now installed and up and running
3.11. Are appropriate veterinary records kept?	Yes	
3.12. Are medicines kept and disposed of correctly?	Yes	A number of drugs were found to be out of date – See Condition 2
3.13. Are controlled drugs used and recorded satisfactorily?	Yes	
3.14. Are appropriate antidotes available?	No	Suitable and appropriate arrangements have been made – see Recommendation 7
3.15. Are <i>post mortem</i> examination arrangements satisfactory?	Yes	
Isolation and containment 3.16. Is adequate reserve accommodation available for isolation of animals for: (a) assessment?	Yes	For Large Animals - see Recommendation 8
(b) treatment?	Yes	
(c) recovery?	Yes	
(d) quarantine (where required)?	Yes	
Sanitation and control of disease Section 1A(e) ZLA 1981: 3.17. Are satisfactory measures in place to prevent the intrusion of pests and vermin into the zoo premises?	Yes	
3.18. Does it appear that general sanitation and pest control are effective?	Yes	

4. Provision of an opportunity to express most normal behaviour	Marking Yes No N/A	Comments/clarification
4.1. Do the accommodation and management regimes encourage normal behaviour patterns and minimise any abnormal behaviour, taking into account current enrichment and husbandry guidelines?	Yes	
4.2. Are animals of social species normally maintained in compatible social groups?	Yes	
5. Provision of protection from fear and distress		
5.1. Are the animals handled only by or under the supervision of appropriately experienced staff?	Yes	see Recommendation 2
5.2. Is physical contact between animals and the public consistent with the animals' welfare?	Yes	We watched visitors with the Red Pandas and Lemurs and considered the interaction to be positive
5.3. Are interactions between the animals such that they are not excessively stressful?	Yes	
6. Transportation and movement of live animals		
6.1. Can the zoo demonstrate a knowledge of, and compliance with, the regulations covering transportation of animals, and provide copies of certificates to show compliance when transportation has occurred?	Yes	
6.2. Can the zoo demonstrate that:	Yes	
i) transport and movement equipment is in good order?	Yes	
ii) facilities suitable for lifting, crating and transportation of all the types of animals kept within the zoo to destinations both inside and outside the zoo are readily available?	Yes	
iii) catching and transportation techniques take account of the animal's temperament and escape behaviour in order to minimise injury, damage and distress?	Yes	
iv) adequate provision is made for the animal's and the public's safety and well-being while the animal is being transported or kept away from the zoo?	Yes	

7. Conservation, education and research	Marking Yes No N/A	Comments/clarification
Section 1A(a) ZLA 1981: 7.1. Is the zoo participating in at least one of the following: (i) research from which conservation benefits accrue to species of wild animals? (ii) training in relevant conservation skills? (iii) the exchange of information relating to the conservation of species of wild animals? iv) where appropriate, breeding of wild animals in captivity? (v) where appropriate, the repopulation of an area with, or the reintroduction into the wild of, wild animals?	Yes Yes Yes Yes Yes	The Conservation and Education of this Zoo is of a very High Standard. The posters demonstration the Conservation to the Public where very good.
Section 1A(b) ZLA 1981: 7.2. Is the zoo promoting public education and awareness in relation to the conservation of biodiversity, in particular by providing information about the species of wild animals kept in the zoo and their natural habitats?	Yes	The Signs were considered to be very good
7.3. Where appropriate are animals managed in a way consistent with the conservation needs of the species, (such as exchange between zoos, accommodation to encourage natural behaviour and breeding etc)?	Yes	The Zoo is participating
7.4. Are on-site education facilities adequate for the resources of the collection?	Yes	Of a very High Standard
7.5. Are the conservation efforts adequate for the resources of the collection?	Yes	We were all very impressed by this
7.6. Are the research efforts adequate for the resources of the collection?	Yes	
7.7. Is captive breeding properly managed?	Yes	The Zoo is Participating in programs

8. Public safety	Marking Yes No N/A	Comments/clarification
Section 1A(d) ZLA 1981: 8.1. Are there satisfactory measures in place to prevent the escape of animals?	Yes	see Recommendation 5
8.2. Are there satisfactory measures in place to be taken in the event of any escape or unauthorised release of animals?	Yes	see Recommendation 9
8.3. Are escape drills carried out four times a year, recorded and regularly reviewed (at least two drills should include the escape of a Category 1 animal where present)?	Yes	see Recommendation 9
8.4. Will the perimeter deter unauthorised entry and aid the confinement of zoo stock?	Yes	
8.5. Do stand-off barriers appear adequate?	Yes	For the Zebra, Tapir and Reindeer – See Condition 1
8.6. Are adequate warning signs provided?	Yes	
8.7. Are prohibited areas appropriately signed?	Yes	
8.8. Are exits clearly marked and accessible?	Yes	Exit signing needs to be improved - See Condition 3
8.9. Do public areas, walkways and buildings appear safe?	Yes	
8.10. Are trees regularly inspected and appropriate remedial action taken?	Yes	
8.11. Have appropriate risk assessments for direct contact by the public with animals been carried out?	Yes	For Feeding of the Big Cats – See Recommendation 2 For Venomous Reptiles - see Recommendation 7 For the Egyptian Bats – See Condition 4 For the Lorikeets – See Condition 5
8.12. Are the special safety requirements for walk-through or drive-through exhibits adequately met?	Yes	For Hand Washing Stations– See Condition 4 For the Lorikeet Screening – See Condition 5

9. Records	Marking Yes No N/A	Comments/clarification
Section 1A(f) ZLA 1981:		
9.1. Are there up-to-date records of the zoo's collection, including records of:		
(i) the numbers of different animals?	Yes	
(ii) acquisitions, births, deaths, disposals and escapes of animals?	Yes	
(iii) the causes of any such deaths?	Yes	
(iv) the health of the animals?	Yes	
9.2. Are daily diaries maintained, and do they contain appropriate information?	Yes	
9.3. Are animal stock records clear and up-to-date?	Yes	
9.4. Are annual stock records completed in the correct format and submitted to the local authority?	Yes	Previously the LA had to chase up regarding this; The ZIMS system should now allow for this to be provided promptly
9.5. Are animal source and destination records kept?	Yes	
9.6. Are archived records secure?	Yes	
10. Miscellaneous		
10.1. Do staff numbers and training of staff appear adequate?	Yes	Of a High Standard
10.2. Is the management structure and organisation of staff adequate to ensure compliance with the Standards at all times?	Yes	
10.3. Are effective risk assessments carried out where appropriate?	Yes	
10.4. Has an ethical review process been established and implemented?	Yes	Not as fully expected – See Condition 6
10.5. Are public toilet facilities adequate and serviced?	Yes	lack of Hot Water, without a long wait - this was a Recommendation on the previous inspection so will now become a Condition - See Condition 7
10.6. Are parking facilities adequate?	Yes	
10.7. Is a First Aid policy and accident reporting and recording system in place?	Yes	The number of First Aiders impressed us

11. Associated legislation	Marking Yes No N/A	Comments/clarification
11.1. Is electrical equipment routinely serviced?	Yes	
11.2. Have fire precautions been agreed and implemented?	Yes	
11.3. Is refuse and clinical waste disposed of correctly?	Yes	
11.4. Are the required needs of disabled visitors met?	Yes	Well catered for
12. Compliance check including licence conditions		
12.1. Is the current licence or a copy on public display at each public entrance?	Yes	The conditions are not being displayed – See Condition 8
12.2. Is adequate Public Liability Insurance current?	Yes	see Recommendation 10
12.3. Have any Additional licence conditions been met?	Yes	

Additional space

The following space is provided for:

- additional notes and comments on the answers to the earlier questions
- recommendations (other than in respect of grant or refusal of a licence and any specific conditions recommended for a licence) including those based on comments already made to earlier questions
- any general remarks which the inspecting team may wish to record

We would like to thank the Zoo Management and Staff for their hospitality on this inspection. We were very impressed by the many improvements made and implemented since my last Inspection, especially with regard to the Conservation, Education and Research. The displays were natural but informative and the use of the new signs educational and appropriate and should be applauded. I considered this Zoo, although small, is now of a very high standard.

Zoos in the UK are granted a licence under the Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002 to comply with the EC Zoos Directive 1999/22/EC. In pursuance of section 9 of the Zoo Licensing Act 1981, The Secretary of State has specified the Standards of Modern Zoo Practice. It is clear that this Zoo is mindful and compliant of these Standards and should be encouraged to go beyond these.

The following are recommendations. These are not currently to be conditions but are made in order to maintain and improve standards. :-

Recommendations:-

1. The aviaries, in general were considered to be bare and tired and are in need of rejuvenation. The plastic litter trays providing water should also be replaced with more suitable containers.
2. For the visitor feeding of the Big Cats there should be Records kept and a Solid SOP which is regularly reviewed. The Records should include the dates; times; the animal(s) involved; the name of the keeper(s) and the Visitor's details.
3. The food that is sold to the Visitors for feeding the animals, needs to be monitored on a day to day basis and the Main diet adjusted as necessary.
4. The lorikeet area needs to be reconsidered with regard to the heating and nest boxes and ideally a larger enclosed area provided that is heated.
5. Any new buildings should include the use of double door entry.
6. It would be of great benefit if the Veterinary Visits were not just to deal with the Planned problems but also included an inspection of the Park to assess and give advice on going requirements under the Secretary of State's Standards.
7. The SOP/ Bite Procedure for the Venomous Reptiles should be brought up to date, as the hospitals to be used does not appear to be clear (two are listed) and it is not stated that Guy's will also be contacted first.
8. Consideration should be given for providing sufficient space for isolation of large animals when recovering or in isolation.
9. Emergency Drills need to be undertaken, and documented, whilst the Zoo is open and has visitors present, as well as outside of opening hours.
10. Consultation with your insurance provider to obtain confirmation that they are fully aware of and approve the Experiences but in particular the Big Cat encounters. The insurance cover should be increased from £5,000,000 to £10,000,000.
11. In the Reptile area:- the Chinese alligator behind the scene door should either have a peep hole or a split door so that the position of the animal is known before the door is opened by Staff.
12. The small waterfall in the Lorikeet area should be risk assessed and if appropriate tested for Legionella. The Risk assessment should be passed to the LA for Comment.
13. The Risk Assessment for the walk through bat enclosure should be updated to reflect the current working practices and the current controls that are in place for the control of Zoonotic Illnesses.
14. Additional signage is sited around the zoo to inform the public where their nearest hand-wash facilities are located.

Inspecting team's recommendation to the local authority

Having inspected (name of zoo)

PARADISE WILDLIFE PARK

on:

3RD JUNE 2014

the inspecting team make the following recommendation:

Please tick appropriate box

- it is recommended that a licence be refused..... ☐
- it is recommended that the above collection be licensed in accordance with the ZLA 1981 subject to the conservation measures in section 1A ☐
- it is recommended that the above collection be licensed in accordance with the ZLA 1981 subject to the conservation measures in section 1A and the following Additional Conditions (N.B Additional Conditions must be clearly worded so as to be enforceable and a timescale applied for compliance) ☒
- it is recommended that the following alterations be made to the above collection's licence conditions ☐

Additional Conditions (if appropriate)

There are 8 Additional Conditions as on The attached Sheet " Additional Conditions for Paradise Park - June 2014"

Inspector(s) signature(s)

Date signed

12/06/2014

10/6/2014

03/07/2014

04/07/2014

The Data Protection Act 1998 – Fair Processing Notice

The purpose of this Fair Processing Notice is to inform you of the use that will be made of your personal data, as required by the Data Protection Act 1998.

The local authority in England (or in Wales as the case may be) is the data controller in respect of any personal data that you provide when you complete this zoo inspection form. The information that you provide may be used by the local authority in its consideration of issuing or amending a zoo licence in accordance with the Zoo Licensing Act 1981 (ZLA). The local authority may be required to release information, including personal data and commercial information, on request under the Environmental Information Regulations 2004 (EIRs) or the Freedom of Information Act 2000 (FOIA). However, local authorities will not permit any unwarranted breach of confidentiality nor act in contravention of their obligations under the Data Protection Act 1998 (DPA).

Where the zoo, to which this inspection report applies, is owned by the local authority, the local authority must send a copy of the completed form to Defra (in accordance with section 13(2) of the ZLA) where the zoo is situated in England, or to the Welsh Government where the zoo is situated in Wales. Defra or the Welsh Government (as the case may be) may use the information contained in the form to ensure that local authorities are carrying out their duties correctly in accordance with the ZLA.

Defra and the Welsh Government are also subject to the EIRs and the FOIA and so may be required to release information, including personal data and commercial information, on request. However, as above, Defra and the Welsh Government will not permit any unwarranted breach of confidentiality nor act in contravention of their obligations under the DPA.

Additional Conditions for Paradise Wildlife Park – June 2014

Conditions

1. There should be a simple but effective stand off (eg boulders on animal side or bushes on visitors side) for the Zebra, Tapir and Reindeer. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 3.6, 8.7 & 8.8.
2. Regular inspection by the Veterinary Surgeon to remove out-of-date drugs must be carried out. This condition is required to be met within 3 months to comply with the Secretary of State's Standards of Modern Zoo Practice, Appendix 5, 5.13.
3. Additional Exit signs must be displayed around the zoo. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 8.41.
4. There should be adequate Hand Washing Stations close to all the contact points (eg Egyptian Bat Area, Lorikeets, Woodland Walk by the proposed Pond Dipping and picnic area, etc). This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, Appendix 6, 6.9.
5. The Lorikeet Close encounter requires the birds (as a group) be tested regularly (minimum of twice a year) for Chlamydia. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 8.3.
6. A formal Ethic Review Committee must be established with meetings a minimum of twice a year. The minutes must be available for future inspections. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, Appendix 2, 2.4 & 2.6.
7. The sinks in the Public Toilet facilities should have instant hot water for washing of hands. This condition is required to be met within 3 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 11.6 & 11.7.
8. The Zoo licence, or a copy of it, including the conditions, must be displayed at each public entrance of the zoo. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 12.1.

Annex A – Mandatory conditions to be attached to zoo licences (Taken from section 1A of the Zoo Licensing Act 1981 (as amended))

Conservation measures for zoos

1A. The following are conservation measures to be implemented in zoos in accordance with this Act-

- (a) participating in at least one of the following-
 - (i) research from which conservation benefits accrue to species of wild animals;
 - (ii) training in relevant conservation skills;
 - (iii) the exchange of information relating to the conservation of species of wild animals;
 - (iv) where appropriate, breeding of wild animals in captivity; and
 - (v) where appropriate, the repopulation of an area with, or the reintroduction into the wild of, wild animals;
- (b) promoting public education and awareness in relation to the conservation of biodiversity, in particular by providing information about the species of wild animals kept in the zoo and their natural habitats;
- (c) accommodating their animals under conditions which aim to satisfy the biological and conservation requirements of the species to which they belong, including-
 - (i) providing each animal with an environment well-adapted to meet the physical, psychological and social needs of the species to which it belongs; and
 - (ii) providing a high standard of animal husbandry with a developed programme of preventative and curative veterinary care and nutrition;
- (d) preventing the escape of animals and putting in place measures to be taken in the event of any escape or unauthorised release of animals;
- (e) preventing the intrusion of pests and vermin into the zoo premises; and
- (f) keeping up-to-date records of the zoo's collection, including records of-
 - (i) the numbers of different animals;
 - (ii) acquisitions, births, deaths, disposals and escapes of animals;
 - (iii) the causes of any such deaths; and
 - (iv) the health of the animals.

From:
Sent: 24 June 2014 11:13
To:
Subject: RE: Message from Paradise...

Hello

Thank you for the update and apologies for my delayed response.

I have just received the final draft of the inspectors report which I will review this week before collecting their signatures.

I will then forward it to you for information.

Regards

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk



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From:
Sent: 03 July 2014 13:24
To:
Subject: Paradise Wildlife Park's Inspection Report
Attachments: Paradise Wildlife Park 19 June 14.pdf; Conditions Paradise Wildlife Park June 2014.pdf

Hello

I hope you are both well?

I am preparing your new licence but before I completed it I wanted to send you a copy of the inspector's report and recommended conditions for your new licence.

Could I ask you to read them and let me know if there are any problems.

If I haven't heard from you by the 18th July, I will assume you are happy with the inspector's findings.

Regards

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

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Inspection Report

Date of inspection: 3rd June 2014 Date report completed: 7th June 2014

Name of applicant or current licence holder: Paradise Wildlife Park

Name and address of zoo: White Stubbs Lane
Broxbourne
Hertfordshire
Postcode: EN10 7QA

Tel no: Licence Number: LN/ 000 000 037

Date of last formal inspection: 03/11/2011 Type of last formal inspection: Periodical

Timing of next formal inspection: June 2017 Type of next formal inspection: Periodical

Type of inspection Statutory composition of inspection team Please tick appropriate box

Section 10 Periodical: 2 Defra/Welsh Government nominees; 1 LA vet; option of up to 2 more from LA .. ☒

Section 11 Special: Any number of competent LA authorised appointees ☐

Section 14(1)(b) dispensation renewal under section 6(1A)(a) (where a direction has been made that section 10 shall not apply):

Defra/Welsh Government nominee/s..... ☐

Section 14(2) dispensation Periodical:

Defra/Welsh Government nominee/s..... ☐

For a licence inspection (Section 4(1A)(b)) and a significant change inspection (Section 9A(8)) please use the inspection form at Appendix 11A of the Standards.

Name and designation of inspector(s)	Name of zoo representative(s)

When this form has been completed and signed the original must be sent to the local authority. If the zoo is owned by the local authority, the local authority must send a copy of the completed form to Defra where the zoo is situated in England or to the Welsh Government, where the zoo is situated in Wales.

Preamble to inspectors' report

Information and guidance about the Zoo Licensing Act 1981 (ZLA) is available at <https://www.gov.uk/government/policies/protecting-biodiversity-and-ecosystems-at-home-and-abroad/supporting-pages/species-protection> and <http://wales.gov.uk/topics/environmentcountryside/ahw/zoos/?lang=en>

Preamble to inspectors' report*, including any comments about the current dispensation status, if applicable.

Zoos in the UK are covered by the Zoo Licensing Act 1981 (as amended by the Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002). This inspection was made in accordance with the requirements of this legislation.

In assessing the standards required of a Zoo, reference is made to The Secretary of State's Standards of Modern Zoo Practice (2012 Edition).

The Inspectors role is to identify problems (i.e. where minimum standards are not being met), not to provide solutions. However, where problems are identified, discussions will be open and inclusive of all parties on how best to deal with them. In general, Inspectors will support and encourage zoos to make necessary improvements and should know where to direct the zoo for information if they cannot provide this advice themselves.

Inspectors can only inspect and report on the information gathered on the day of the inspection. Records and record-keeping systems will be sampled and interrogated. The annual stock records will be checked to assess animal movements, mortality etc. The stock record should be in six or seven columns, as long as required information is provided. Unexpectedly high mortalities will warrant further investigation.

Compliance with the Zoo Licensing Act 1981 (as amended) does not imply that the requirements of any other legislation have been met. The licence holder should ensure that he/she is aware of the requirements under CITES regulating the commercial use of specimens listed on Annex A of the CITES regulations. For further information and advice the zoo licence holder should contact the Wildlife and Licensing Registration Service of Animal Health on 0117 372 8774

This report is based upon the findings and information supplied in association with the formal inspection that took place on 3rd June 2014.

*this might include general background about the zoo (type of collection, size etc) and any relevant information or comments from the pre-inspection audit

Findings at inspection

Guidance note: Where possible a Yes, No or Not Applicable (N/A) answer should be given. Where not all criteria are met for a particular question, comments and clarification should be made indicating where any deficits occur. If appropriate, means of correction or improvement should be included as Conditions or Recommendations under 'Additional conditions' or 'Additional space' towards the end of the form.

1. Provision of food and water	Marking Yes No N/A	Comments/clarification
Section 1A(c)(ii) ZLA 1981:		
1.1. Are animals provided with a high standard of nutrition?	Yes	
1.2. Is food and drink that is supplied appropriate for the species/individual?	Yes	
1.3. Are supplies of food and water:	Yes	The use of "Litter trays" for providing water for the Birds should be reconsidered. - See Recommendation 1 The Fruit preparation area (floor around the bins) needs more attention during routine cleaning
(a) kept hygienically?	Yes	
(b) prepared hygienically?	Yes	
(c) supplied to the animal hygienically?	Yes	
1.4. Has natural feeding behaviour been adequately considered to ensure that all animals have access to food and drink?	Yes	
1.5. Are feeding methods safe for staff and animals?	Yes	The visitor feeding of the Big Cats was observed (one to one basis) – see Recommendation 2
1.6. Is feeding by visitors permitted?	Yes	see Recommendation 3
(a) if 'yes', is it properly controlled?	Yes	
2. Provision of suitable environment		
Section 1A(c)(i) ZLA 1981:		
2.1. Are the animals provided with an environment well adapted to meet the physical, psychological and social needs of the species to which they belong?	Yes	The Aviaries need a more natural setting - see Recommendation 1 The Lorikeets nest boxing and heating need changing - see Recommendation 4 The Pheasants need somewhere to be able to escape to.
2.2. Are the following environmental parameters appropriate:		For the Lorikeets and temperature - see Recommendation 4 The lighting was noted to be natural wherever possible.
(a) temperature?	Yes	
(b) ventilation?	Yes	
(c) lighting?	Yes	
(d) noise levels?	Yes	
(e) any other environmental parameters?	Yes	

2. Provision of suitable environment (contd.)	Marking Yes No N/A	Comments/clarification
2.3. Are there satisfactory measures in place to safely confine the animals?	Yes	The new Tropical house only has one cage with a double door entry - see Recommendation 5 For the Zebra, Tapir and Reindeer - See Condition 1
2.4. Do animal enclosures have sufficient shelter and refuge areas?	Yes	The Reindeer enclosure was very muddy and bare.
2.5. Do animal enclosures provide sufficient space?	Yes	
2.6. Are backup facilities for life support systems adequate?	Yes	There is a very impressive arrangement for Backup facilities in place
2.7. Is the cleaning of the accommodation satisfactory?	Yes	Generally this was OK
2.8. Is the standard of maintenance adequate for: (a) the buildings?	Yes	
(b) the fences?	Yes	
2.9. Is all drainage effective and safe?	Yes	
3. Provision of animal health care		
Section 1A(c)(ii) ZLA 1981:		
3.1. Are the animals provided with a high standard of animal husbandry?	Yes	
3.2. Do animals on display to the public appear in good health?	Yes	There were no concerns noted and the animals all looked in good health
3.3. Are observations of condition and health made and recorded?	Yes	This was noted to be of a high Quality
3.4. Do animals receive prompt and appropriate attention when problems are noted?	Yes	
3.5. Are enclosures designed and operated in such a way that social interaction problems are avoided?	Yes	
On-site facilities		
3.6. Are catch-up and restraint facilities adequate?	Yes	The facilities were considered to be more than adequate
3.7. Is darting equipment satisfactory?	Yes	
3.8. Are on-site veterinary facilities adequate?	Yes	Of a high Standard and are on display to the visitors

3. Provision of animal health care (contd.)	Marking Yes No N/A	Comments/clarification
Veterinary care Section 1A(c)(ii) ZLA 1981: 3.9. Are the animals provided with a documented and maintained programme of preventative and curative veterinary care and nutrition?	Yes	see Recommendation 6
3.10. Is there a system for the regular review of clinical and pathological records?	Yes	ZIMS is now installed and up and running
3.11. Are appropriate veterinary records kept?	Yes	
3.12. Are medicines kept and disposed of correctly?	Yes	A number of drugs were found to be out of date – See Condition 2
3.13. Are controlled drugs used and recorded satisfactorily?	Yes	
3.14. Are appropriate antidotes available?	No	Suitable and appropriate arrangements have been made – see Recommendation 7
3.15. Are <i>post mortem</i> examination arrangements satisfactory?	Yes	
Isolation and containment 3.16. Is adequate reserve accommodation available for isolation of animals for:	Yes	For Large Animals - see Recommendation 8
(a) assessment?	Yes	
(b) treatment?	Yes	
(c) recovery?	Yes	
(d) quarantine (where required)?	Yes	
Sanitation and control of disease Section 1A(e) ZLA 1981: 3.17. Are satisfactory measures in place to prevent the intrusion of pests and vermin into the zoo premises?	Yes	
3.18. Does it appear that general sanitation and pest control are effective?	Yes	

4. Provision of an opportunity to express most normal behaviour	Marking Yes No N/A	Comments/clarification
4.1. Do the accommodation and management regimes encourage normal behaviour patterns and minimise any abnormal behaviour, taking into account current enrichment and husbandry guidelines?	Yes	
4.2. Are animals of social species normally maintained in compatible social groups?	Yes	
5. Provision of protection from fear and distress		
5.1. Are the animals handled only by or under the supervision of appropriately experienced staff?	Yes	see Recommendation 2
5.2. Is physical contact between animals and the public consistent with the animals' welfare?	Yes	We watched visitors with the Red Pandas and Lemurs and considered the interaction to be positive
5.3. Are interactions between the animals such that they are not excessively stressful?	Yes	
6. Transportation and movement of live animals		
6.1. Can the zoo demonstrate a knowledge of, and compliance with, the regulations covering transportation of animals, and provide copies of certificates to show compliance when transportation has occurred?	Yes	
6.2. Can the zoo demonstrate that:	Yes	
i) transport and movement equipment is in good order?	Yes	
ii) facilities suitable for lifting, crating and transportation of all the types of animals kept within the zoo to destinations both inside and outside the zoo are readily available?	Yes	
iii) catching and transportation techniques take account of the animal's temperament and escape behaviour in order to minimise injury, damage and distress?	Yes	
iv) adequate provision is made for the animal's and the public's safety and well-being while the animal is being transported or kept away from the zoo?	Yes	

7. Conservation, education and research	Marking Yes No N/A	Comments/clarification
Section 1A(a) ZLA 1981: 7.1. Is the zoo participating in at least one of the following: (i) research from which conservation benefits accrue to species of wild animals?	Yes	The Conservation and Education of this Zoo is of a very High Standard. The posters demonstration the Conservation to the Public where very good.
(ii) training in relevant conservation skills?	Yes	
(iii) the exchange of information relating to the conservation of species of wild animals?	Yes	
iv) where appropriate, breeding of wild animals in captivity?	Yes	
(v) where appropriate, the repopulation of an area with, or the reintroduction into the wild of, wild animals?	Yes	
Section 1A(b) ZLA 1981: 7.2. Is the zoo promoting public education and awareness in relation to the conservation of biodiversity, in particular by providing information about the species of wild animals kept in the zoo and their natural habitats?	Yes	The Signs were considered to be very good
7.3. Where appropriate are animals managed in a way consistent with the conservation needs of the species, (such as exchange between zoos, accommodation to encourage natural behaviour and breeding etc)?	Yes	The Zoo is participating
7.4. Are on-site education facilities adequate for the resources of the collection?	Yes	Of a very High Standard
7.5. Are the conservation efforts adequate for the resources of the collection?	Yes	We were all very impressed by this
7.6. Are the research efforts adequate for the resources of the collection?	Yes	
7.7. Is captive breeding properly managed?	Yes	The Zoo is Participating in programs

8. Public safety	Marking Yes No N/A	Comments/clarification
Section 1A(d) ZLA 1981:		see Recommendation 5
8.1. Are there satisfactory measures in place to prevent the escape of animals?	Yes	
8.2. Are there satisfactory measures in place to be taken in the event of any escape or unauthorised release of animals?	Yes	see Recommendation 9
8.3. Are escape drills carried out four times a year, recorded and regularly reviewed (at least two drills should include the escape of a Category 1 animal where present)?	Yes	see Recommendation 9
8.4. Will the perimeter deter unauthorised entry and aid the confinement of zoo stock?	Yes	
8.5. Do stand-off barriers appear adequate?	Yes	For the Zebra, Tapir and Reindeer – See Condition 1
8.6. Are adequate warning signs provided?	Yes	
8.7. Are prohibited areas appropriately signed?	Yes	
8.8. Are exits clearly marked and accessible?	Yes	Exit signing needs to be improved - See Condition 3
8.9. Do public areas, walkways and buildings appear safe?	Yes	
8.10. Are trees regularly inspected and appropriate remedial action taken?	Yes	
8.11. Have appropriate risk assessments for direct contact by the public with animals been carried out?	Yes	For Feeding of the Big Cats – See Recommendation 2 For Venomous Reptiles - see Recommendation 7 For the Egyptian Bats – See Condition 4 For the Lorikeets – See Condition 5
8.12. Are the special safety requirements for walk-through or drive-through exhibits adequately met?	Yes	For Hand Washing Stations– See Condition 4 For the Lorikeet Screening – See Condition 5

9. Records	Marking Yes No N/A	Comments/clarification
Section 1A(f) ZLA 1981:		
9.1. Are there up-to-date records of the zoo's collection, including records of:		
(i) the numbers of different animals?	Yes	
(ii) acquisitions, births, deaths, disposals and escapes of animals?	Yes	
(iii) the causes of any such deaths?	Yes	
(iv) the health of the animals?	Yes	
9.2. Are daily diaries maintained, and do they contain appropriate information?	Yes	
9.3. Are animal stock records clear and up-to-date?	Yes	
9.4. Are annual stock records completed in the correct format and submitted to the local authority?	Yes	Previously the LA had to chase up regarding this; The ZIMS system should now allow for this to be provided promptly
9.5. Are animal source and destination records kept?	Yes	
9.6. Are archived records secure?	Yes	
10. Miscellaneous		
10.1. Do staff numbers and training of staff appear adequate?	Yes	Of a High Standard
10.2. Is the management structure and organisation of staff adequate to ensure compliance with the Standards at all times?	Yes	
10.3. Are effective risk assessments carried out where appropriate?	Yes	
10.4. Has an ethical review process been established and implemented?	Yes	Not as fully expected – See Condition 6
10.5. Are public toilet facilities adequate and serviced?	Yes	lack of Hot Water, without a long wait - this was a Recommendation on the previous inspection so will now become a Condition - See Condition 7
10.6. Are parking facilities adequate?	Yes	
10.7. Is a First Aid policy and accident reporting and recording system in place?	Yes	The number of First Aiders impressed us

11. Associated legislation	Marking Yes No N/A	Comments/clarification
11.1. Is electrical equipment routinely serviced?	Yes	
11.2. Have fire precautions been agreed and implemented?	Yes	
11.3. Is refuse and clinical waste disposed of correctly?	Yes	
11.4. Are the required needs of disabled visitors met?	Yes	Well catered for
12. Compliance check including licence conditions		
12.1. Is the current licence or a copy on public display at each public entrance?	Yes	The conditions are not being displayed – See Condition 8
12.2. Is adequate Public Liability Insurance current?	Yes	see Recommendation 10
12.3. Have any Additional licence conditions been met?	Yes	

Additional space

The following space is provided for:

- additional notes and comments on the answers to the earlier questions
- recommendations (other than in respect of grant or refusal of a licence and any specific conditions recommended for a licence) including those based on comments already made to earlier questions
- any general remarks which the inspecting team may wish to record

We would like to thank the Zoo Management and Staff for their hospitality on this inspection. We were very impressed by the many improvements made and implemented since my last Inspection, especially with regard to the Conservation, Education and Research. The displays were natural but informative and the use of the new signs educational and appropriate and should be applauded. I considered this Zoo, although small, is now of a very high standard.

Zoos in the UK are granted a licence under the Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002 to comply with the EC Zoos Directive 1999/22/EC. In pursuance of section 9 of the Zoo Licensing Act 1981, The Secretary of State has specified the Standards of Modern Zoo Practice. It is clear that this Zoo is mindful and compliant of these Standards and should be encouraged to go beyond these.

The following are recommendations. These are not currently to be conditions but are made in order to maintain and improve standards. :-

Recommendations:-

1. The aviaries, in general were considered to be bare and tired and are in need of rejuvenation. The plastic litter trays providing water should also be replaced with more suitable containers.
2. For the visitor feeding of the Big Cats there should be Records kept and a Solid SOP which is regular reviewed. The Records should include the dates; times; the animal(s) involved; the name of the keeper(s) and the Visitor's details.
3. The food that is sold to the Visitors for feeding the animals, needs to be monitored on a day to day basis and the Main diet adjusted as necessary.
4. The lorikeet area needs to be reconsidered with regard to the heating and nest boxes and ideally a larger enclosed area provided that is heated.
5. Any new buildings should include the use of double door entry.
6. It would be of great benefit if the Veterinary Visits were not just to deal with the Planned problems but also included an inspection of the Park to assess and give advice on going requirements under the Secretary of State's Standards.
7. The SOP/ Bite Procedure for the Venomous Reptiles should be brought up to date, as the hospitals to be used does not appear to be clear (two are listed) and it is not stated that Guy's will also be contacted first.
8. Consideration should be given for providing sufficient space for isolation of large animals when recovering or in isolation.
9. Emergency Drills need to be undertaken, and documented, whilst the Zoo is open and has visitors present, as well as outside of opening hours.
10. Consultation with your insurance provider to obtain confirmation that they are fully aware of and approve the Experiences but in particular the Big Cat encounters. The insurance cover should be increased from £5,000,000 to £10,000,000.
11. In the Reptile area:- the Chinese alligator behind the scene door should either have a peep hole or a split door so that the position of the animal is known before the door is opened by Staff.
12. The small waterfall in the Lorikeet area should be risk assessed and if appropriate tested for Legionella. The Risk assessment should be passed to the LA for Comment.
13. The Risk Assessment for the walk through bat enclosure should be updated to reflect the current working practices and the current controls that are in place for the control of Zoonotic Illnesses.
14. Additional signage is sited around the zoo to inform the public where their nearest had-wash facilities are located.

Inspecting team's recommendation to the local authority

Having inspected (name of zoo)

PARADISE WILDLIFE PARK

on:

3RD JUNE 2014

the inspecting team make the following recommendation:

Please tick appropriate box

- it is recommended that a licence be refused..... ☐
- it is recommended that the above collection be licensed in accordance with the ZLA 1981
subject to the conservation measures in section 1A ☐
- it is recommended that the above collection be licensed in accordance with the ZLA 1981
subject to the conservation measures in section 1A and the following Additional Conditions
(N.B Additional Conditions must be clearly worded so as to be enforceable and a
timescale applied for compliance) ☒
- it is recommended that the following alterations be made to the above collection's
licence conditions ☐

Additional Conditions (if appropriate)

There are 8 Additional Conditions as on The attached Sheet " Additional Conditions for Paradise Park - June 2014"

Inspector(s) signature(s)

Date signed

The Data Protection Act 1998 – Fair Processing Notice

The purpose of this Fair Processing Notice is to inform you of the use that will be made of your personal data, as required by the Data Protection Act 1998.

The local authority in England (or in Wales as the case may be) is the data controller in respect of any personal data that you provide when you complete this zoo inspection form. The information that you provide may be used by the local authority in its consideration of issuing or amending a zoo licence in accordance with the Zoo Licensing Act 1981 (ZLA). The local authority may be required to release information, including personal data and commercial information, on request under the Environmental Information Regulations 2004 (EIRs) or the Freedom of Information Act 2000 (FOIA). However, local authorities will not permit any unwarranted breach of confidentiality nor act in contravention of their obligations under the Data Protection Act 1998 (DPA).

Where the zoo, to which this inspection report applies, is owned by the local authority, the local authority must send a copy of the completed form to Defra (in accordance with section 13(2) of the ZLA) where the zoo is situated in England, or to the Welsh Government where the zoo is situated in Wales. Defra or the Welsh Government (as the case may be) may use the information contained in the form to ensure that local authorities are carrying out their duties correctly in accordance with the ZLA.

Defra and the Welsh Government are also subject to the EIRs and the FOIA and so may be required to release information, including personal data and commercial information, on request. However, as above, Defra and the Welsh Government will not permit any unwarranted breach of confidentiality nor act in contravention of their obligations under the DPA.

Additional Conditions for Paradise Wildlife Park – June 2014

Conditions

1. There should be a simple but effective stand off (eg boulders on animal side or bushes on visitors side) for the Zebra, Tapir and Reindeer. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 3.6, 8.7 & 8.8.
2. Regular inspection by the Veterinary Surgeon to remove out-of-date drugs must be carried out. This condition is required to be met within 3 months to comply with the Secretary of State's Standards of Modern Zoo Practice, Appendix 5, 5.13.
3. Additional Exit signs must be displayed around the zoo. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 8.41.
4. There should be adequate Hand Washing Stations close to all the contact points (eg Egyptian Bat Area, Lorikeets, Woodland Walk by the proposed Pond Dipping and picnic area, etc). This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, Appendix 6, 6.9.
5. The Lorikeet Close encounter requires the birds (as a group) be tested regularly (minimum of twice a year) for Chlamydia. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 8.3.
6. A formal Ethic Review Committee must be established with meetings a minimum of twice a year. The minutes must be available for future inspections. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, Appendix 2, 2.4 & 2.6.
7. The sinks in the Public Toilet facilities should have instant hot water for washing of hands. This condition is required to be met within 3 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 11.6 & 11.7.
8. The Zoo licence, or a copy of it, including the conditions, must be displayed at each public entrance of the zoo. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 12.1.

From:
Sent: 09 July 2014 08:22
To:
Cc:
Subject: RE: Paradise Wildlife Park's Inspection Report

Hi

I hope you are well.

Thank you for the report and proposed conditions.

I have been through these with [redacted] and on Monday our International Zoo Vet was here, [redacted], he has also taken a copy to go through as he feels one or two of the conditions should actually be recommendations. As you know, we will not put stand-off barriers around the paddocks but we will come back to you with a plan of what we feel is acceptable as our ethos here is getting close to the animals for education and veterinary purposes.

[redacted], hopefully, will come back to me by early next week and then we can give you a further update.

If you have any queries in the meantime, please do not hesitate to contact me.

Thank you for all of your help and support.

With Kind Regards

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

T 01992 470490
F 01992 440525



Company Number: 01549051



Trustee of WHF



Trustee of FoPWP

From:
Sent: 31 July 2014 09:56
To:
Subject: RE: Paradise Wildlife Park's Inspection Report

Hello

I hope you are well?

I am just reviewing my task list I am realise I haven't received a response from you or regarding your
licence report.

Would it be possible for you to chase him up please?

Thanks

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk



Hi

Regards

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk



From:
Sent: Thursday, July 31, 2014 9:56 AM
To:
Subject: RE: Paradise Wildlife Park's Inspection Report

Hello

I hope you are well?

I am just reviewing my task list I am realise I haven't received a response from you or regarding your licence report.

Would it be possible for you to chase him up please?

Thanks

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk



From:
Sent: 11 August 2014 15:00
To:
Cc:
Subject: RE: Paradise Wildlife Park's Inspection Report

Hi

Thank you for your email.

I had not heard back so I called him over the weekend and I now have a reply.

I will check through this today and get a response back to you tomorrow.

Sorry about this

Take care

From:
Sent: 16 August 2014 15:48
To:
Cc:
Subject: RE: Paradise Wildlife Park's Inspection Report

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Hi

I hope you are well.

Please see notes below regarding our Zoo Licence Inspection Report.

Conditions;

1. Effective stand-offs around Zebra, Tapir & Reindeer – this we have already started by raising some of the bars around the enclosure and we have added foliage and rocks.
2. Regular inspection by vet regarding drugs – John has confirmed he will check these on each monthly visit.
3. Exit signs – we have already improved the exit signage for the public leaving the park and going to the 4 car parks.
4. With regards to the hand washing facilities – these will be gradually put in place. I note in the Woodland, we only require hand washing facilities if we start pond dipping or allow picnics.
5. Testing Lorikeets for Chlamydiophilia – twice yearly, we have informed the animal park team and our vet.
6. We have been informed that an Ethical Review Committee does not come under conditions but we will be meeting as a committee a minimum of once per year and we will also be noting in writing a record of any other meetings that take place regarding ethical decisions.
7. The sinks in our public toilets have already been looked into for hot water.
8. A copy of our Zoo Licence and the conditions will be displayed at the Discovery Centre and the Welcome Centre.

Recommendations;

1. Aviaries – the aviaries are being re-vamped at the moment and all equipment and water bowls will be changed at the same time.
2. Records kept for any visitors feeding our big cats showing they have signed to say they have read the health & safety procedures.
3. Fresh vegetables that we sell for animal feed – this is already monitored and when it has sold out within the day, we put a sign up saying our animals are full.
4. Lorikeets, additional nest boxes and heating – this is in hand.
5. We will, within our new plans for enclosures and buildings, include double door entry.
6. We have spoken to our International Zoo Vet and local Vet and when they are here for their veterinary days, they will take in as much of the park as possible to check the other animals.
7. We do not hold venomous reptiles at present but we will update our Health & Safety manual to include Guy's Hospital.
8. Our enclosure houses have been built in a way that if large animals need isolation or recovering area, there is sufficient space but this is something we will consider further when renovating or building new exhibits.
9. Emergency Drills and their documentation have been put in place. Normally we would carry out the drills out of hours but we have noted that you require at least 1 per year within our opening hours and we will complete one of these within 2014.

10. We have received a quote from our insurance company to increase our public liability insurance to £10million – this has come in at £2,500 but they have advised us to leave our insurance as it is until renewal on 1st January 2015 when the public liability will be increased.
11. The Chinese Alligator door will be changed to a stable door allowing keepers to see where the alligator is before they enter the enclosure.
12. We have informed our local authorities who tests our water on a regular basis of your comments regarding testing for Legionella. has been onsite, completed a risk assessment and feels this is not required.
13. Our risk assessment for the walk through bat enclosure will be updated.
14. Additional signage will be placed around the zoo informing the public of their nearest hand wash facilities.

I would like to thank yourself and all of the inspectors for taking the time to present the report and also for their lovely comments regarding our Park, team and of course, our animals.

Please come back to me if you have any further queries.

Thank you for all of your help and support.

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

T 01992 470490
F 01992 440525



Company Number: 01549051



Trustee of WHF



Trustee of FoPWP

From:
Sent: 21 August 2014 08:59
To:
Subject: FW: Paradise Wildlife Park's Inspection Report

Hi all,

I hope you are all well?

I have received this email from Paradise Wildlife Park with the comments about the zoo licence.

The point I would appreciate advice on is point 6 relating to the ethical review process. I had thought an ethical review process was part of the zoo licence process and could therefore be part of the licence conditions.

I just wanted confirm your views before I respond to them.

Thanks

Community Safety & Health Services
East Herts Council, Wallfields, Pegs Lane, Hertford, SG13 8EQ

www.eastherts.gov.uk

From:
Sent: Saturday, August 16, 2014 3:48 PM
To:
Cc:
Subject: RE: Paradise Wildlife Park's Inspection Report

Hi

I hope you are well.

Please see notes below regarding our Zoo Licence Inspection Report.

Conditions;

1. Effective stand-offs around Zebra, Tapir & Reindeer – this we have already started by raising some of the bars around the enclosure and we have added foliage and rocks.
2. Regular inspection by vet regarding drugs – John has confirmed he will check these on each monthly visit.
3. Exit signs – we have already improved the exit signage for the public leaving the park and going to the 4 car parks.
4. With regards to the hand washing facilities – these will be gradually put in place. I note in the Woodland, we only require hand washing facilities if we start pond dipping or allow picnics.
5. Testing Lorikeets for Chlamydiophilia – twice yearly, we have informed the animal park team and our vet.

6. We have been informed that an Ethical Review Committee does not come under conditions but we will be meeting as a committee a minimum of once per year and we will also be noting in writing a record of any other meetings that take place regarding ethical decisions.
7. The sinks in our public toilets have already been looked into for hot water.
8. A copy of our Zoo Licence and the conditions will be displayed at the Discovery Centre and the Welcome Centre.

Recommendations;

1. Aviaries – the aviaries are being re-vamped at the moment and all equipment and water bowls will be changed at the same time.
2. Records kept for any visitors feeding our big cats showing they have signed to say they have read the health & safety procedures.
3. Fresh vegetables that we sell for animal feed – this is already monitored and when it has sold out within the day, we put a sign up saying our animals are full.
4. Lorikeets, additional nest boxes and heating – this is in hand.
5. We will, within our new plans for enclosures and buildings, include double door entry.
6. We have spoken to our International Zoo Vet and local Vet and when they are here for their veterinary days, they will take in as much of the park as possible to check the other animals.
7. We do not hold venomous reptiles at present but we will update our Health & Safety manual to include Guy's Hospital.
8. Our enclosure houses have been built in a way that if large animals need isolation or recovering area, there is sufficient space but this is something we will consider further when renovating or building new exhibits.
9. Emergency Drills and their documentation have been put in place. Normally we would carry out the drills out of hours but we have noted that you require at least 1 per year within our opening hours and we will complete one of these within 2014.
10. We have received a quote from our insurance company to increase our public liability insurance to £10million – this has come in at £2,500 but they have advised us to leave our insurance as it is until renewal on 1st January 2015 when the public liability will be increased.
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13. Our risk assessment for the walk through bat enclosure will be updated.
14. Additional signage will be placed around the zoo informing the public of their nearest hand wash facilities.

I would like to thank yourself and all of the inspectors for taking the time to present the report and also for their lovely comments regarding our Park, team and of course, our animals.

Please come back to me if you have any further queries.

Thank you for all of your help and support.

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

T 01992 470490
F 01992 440525



Company Number: 01549051



Trustee of WHF



Trustee of FoPWP

From:
Sent: 21 August 2014 11:58
To:
Cc:
Subject: Re: Paradise Wildlife Park's Inspection Report

Dear

The requirement for Ethical review and meetings are listed in the Secretary of State's Standards of Modern Zoo Practice, Appendix 2 (in particular sections 2.4; 2.6 and 2.7) and therefore can be subject to Conditions. Guidance on the set up, membership and running of the Meetings is given in the Zoo Forum Handbook.

Best Wishes,

From:
Sent: 21 August 2014 12:04
To:
Cc:
Subject: Re: Paradise Wildlife Park's Inspection Report

Apologies, slogging through emails this morning. In my view is correct. Conditions on running the group may be arguable, but if the group doesn't function properly its isn't an ethics group and that is required by the Act. So conditions to improve its function should be fair.

From:
Sent: 21 August 2014 12:41
To:
Cc:
Subject: Re: Paradise Wildlife Park's Inspection Report

Apologies for my late reply I am working abroad at present.
Having read both my colleagues replies I am happy the condition stands.
For your information I have passed information regarding our own process to the park which they requested which they requested.
Best,



East Herts Council
Wallfields, Pegs Lane
Hertford, Herts
SG13 8EQ
Tel: 01279 655261

Paradise Wildlife Park
White Stubbs Lane
Bayford
Hertfordshire
EN10 7QA

Your Reference :
Our Reference : WK/201400692

Please ask for :

Extension : 1491
Fax : 01992 531433
Date : 26 / 08 / 2014

Dear

Zoo LICENSING ACT 1981

Please find enclosed a copy of your new Zoo Licence covering the period from 1st September 2014 to the 31st August 2020.

Further to your email on the 16th August updating me with the progress, I have contacted the DEFRA inspectors regarding the issue of including the Ethics Committee as a licence condition. Their comments are below:

- The requirement for Ethical review and meetings are listed in the Secretary of State's Standards of Modern Zoo Practice, Appendix 2 (in particular sections 2.4; 2.6 and 2.7) and therefore can be subject to Conditions. Guidance on the set up, membership and running of the Meetings is given in the Zoo Forum Handbook.
- Conditions on running the group may be arguable, but if the group doesn't function properly it isn't an ethics group and that is required by the Act. So conditions to improve its function should be fair.

In light of these responses, I have therefore included them on the enclosed licence. If you would like to discuss this further, or have any other questions, please feel free to contact me.

Yours sincerely,

Environmental Health Service
Email: @eastherts.gov.uk



INVESTOR IN PEOPLE

MANDATORY CONDITIONS SUBJECT TO WHICH THIS LICENCE IS GRANTED

Paradise Wildlife Park must:

1. participate in at least one of the following:
 - a. research from which conservation benefits accrue to species of wild animals;
 - b. training in relevant conservation skills;
 - c. the exchange of information relating to the conservation of species of wild animals;
 - d. where appropriate, breeding of wild animals in captivity; and
 - e. where appropriate, the repopulation of an area with, or the reintroduction into the wild of, wild animals
2. promote public education and awareness in relation to the conservation of biodiversity, in particular by providing information about the species of wild animals kept in the zoo and their natural habitats;
3. accommodate their animals under conditions which aim to satisfy the biological and conservation requirements of the species to which they belong, including-
 - a. providing each animal with an environment well-adapted to meet the physical, psychological and social needs of the species to which it belongs; and
 - b. providing a high standard of animal husbandry with a developed programme of preventative and curative veterinary care and nutrition;
4. prevent the escape of animals and put in place measures to be taken in the event of any escape or unauthorised release of animals;
5. prevent the intrusion of pests and vermin into the zoo premises;
6. keep up-to-date records of the zoo's collection, including records of:
 - a. the numbers of different animals;
 - b. acquisitions, births, deaths, disposals and escapes of animals;
 - c. the causes of any such deaths; and
 - d. the health of the animals.
7. in the event of any non-domestic animal escaping from the confines of the zoo, notify East Hertfordshire District Council immediately by telephone;
8. notify East Hertfordshire District Council, in writing, at least one month in advance, of the proposed addition of any animal listed in category 1 of the Hazardous Animal Categorisation (see Appendix 12 of the Secretary of State's Standards of Modern Zoo Practice), which is from a taxonomic family of which Category 1 species have not previously been kept in the zoo;
9. notify East Hertfordshire District Council before the temporary removal from the zoo (other than for veterinary attention or inter-zoo movements) of any animal listed in category 1 of the Hazardous Animal Categorisation of Secretary of State's Standards of Modern Zoo Practice. Such notification to be given as early as possible and, in any case, no later than 12 hours before the removal. When giving notification, details of the destination and method of transportation of the animal and of the arrangements for its well-being, as well as for the safety of the public whilst it is away from the zoo, to be provided;

ADDITIONAL CONDITIONS SUBJECT TO WHICH THIS LICENCE IS GRANTED

10. There should be a simple but effective stand-off (eg boulders on animal side or bushes on visitors side) for the Zebra, Tapir and Reindeer. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 3.6, 8.7 & 8.8.
11. Regular inspection by the Veterinary Surgeon to remove out-of-date drugs must be carried out. This condition is required to be met within 3 months to comply with the Secretary of State's Standards of Modern Zoo Practice, Appendix 5, 5.13.
12. Additional exit signs must be displayed around the zoo. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 8.41.
13. There should be adequate Hand Washing Stations close to all the contact points (eg Egyptian Bat Area, Lorikeets, Woodland Walk by the proposed Pond Dipping and picnic area, etc). This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, Appendix 6, 6.9.
14. The Lorikeet Close encounter requires the birds (as a group) be tested regularly (minimum of twice a year) for Chlamydia. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 8.3.
15. A formal Ethic Review Committee must be established with meetings a minimum of twice a year. The minutes must be available for future inspections. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, Appendix 2, 2.4 & 2.6.
16. The sinks in the Public Toilet facilities should have instant hot water for washing of hands. This condition is required to be met within 3 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 11.6 & 11.7.
17. The Zoo licence, or a copy of it, including the conditions, must be displayed at each public entrance of the zoo. This condition is required to be met within 6 months to comply with the Secretary of State's Standards of Modern Zoo Practice, 12.1.

NOTES

- I. The conditions are attached to this licence without prejudice to the application, where relevant, of the Secretary of State's standards of modern zoo practice specified in accordance with the powers conferred under Section 9 of the Zoo Licensing Act 1981.
- II. The grant of this licence does not imply that the requirements of any other legislation have been met.
- III. You have a right to carry out work that will achieve the same effect as that described in the attached conditions. If you think that there is another equally effective way of complying with the Secretary of State's Standards of Modern Zoo Practice, you should first discuss it with the inspecting officer.